

# Control-M...As an Application Management Platform

Vedran Vesel, Imaves Control-M stručnjak



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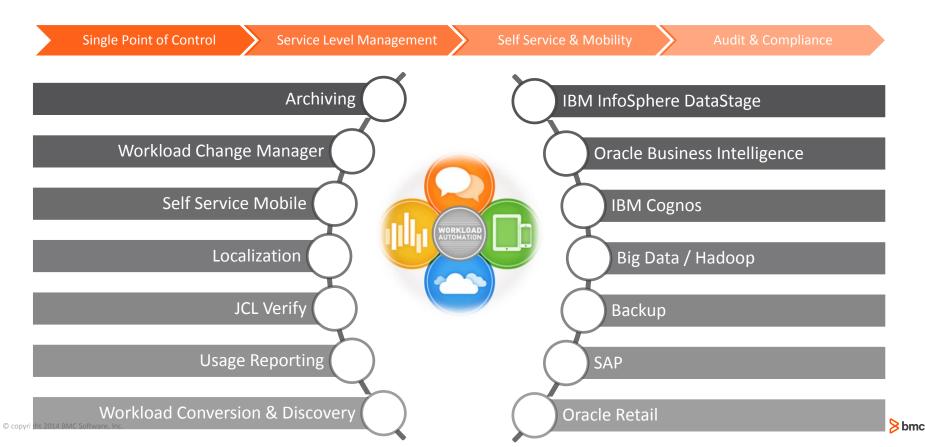
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## **BMC Control-M Workload Automation**

**Recent Releases** 



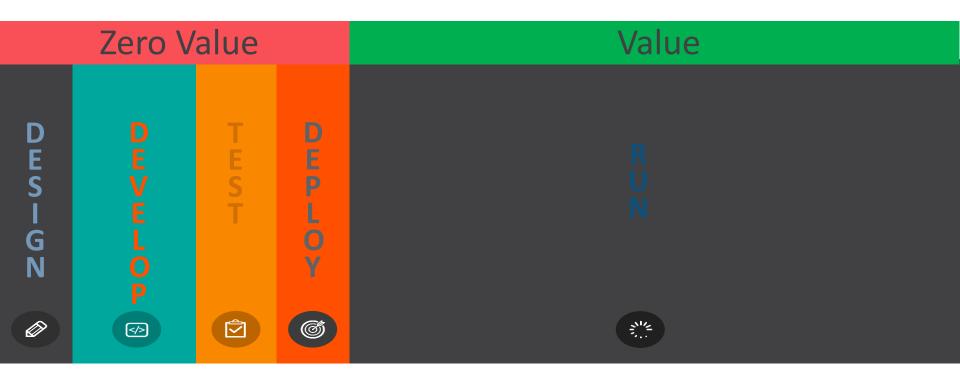
#### performance well ahead of prior year /

# The Only Constant is Change



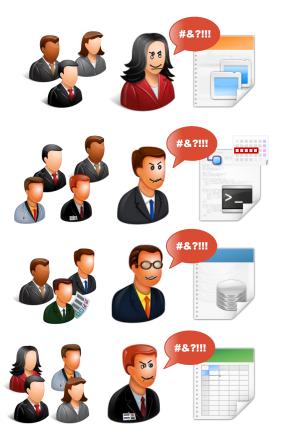


## "Legacy" Application Lifecycle





## The Workload Change Request Lifecycle...

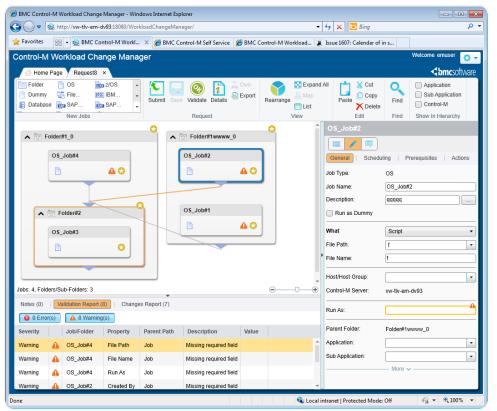


BMC Control-M Workload Change Manager





### **Workload Change Manager : Functionality**



- Web interface, easy and intuitive, for requesting or modifying batch processes
- Available items and features (job types, actions, etc) can be configured depending on the end user
- Site standards & naming conventions enforcement
- Follow-up for each request status, with optional email notification
- Tracks and audits all changes
- Integration with external Workflow and Change Management systems



### **Workload Change Manager : Benefits**



### Standardize the workload change request process

- Avoid mistakes that can lead to potential problems on business services
- Enforce the predefined standards and naming conventions
- Totally audited process



### Accelerate the go-live of new business processes

- Avoid a manual, slow and error prone process
- Enable an easy development of batch workflows for developers and other users
- Immediate notification of the requests statuses



### Save time for both the users requesting the change and the administrators

- Thanks to a intuitive interface for users and a total integration in the administrator console
- With an automatic update in the change management system, avoiding additional time needed to update it manually

### Customer case

Itau Unibanco accelerates change process by 80%

•

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**80 %** Reduction



About 60,000 change requests monthly

• Current process is Help desk ticket, email, phone

400K daily jobs; over a million defined in total

- Expect 80% reduction in tickets and time
- Addresses compliance, audit and security gaps





- ✓ Boeing 787 generates an average of 500GB of system data a flight
- ✓ Airbus A380 is fitted with as many as 25,000 sensors capturing 8,000+ data points per second
- ✓ Airlines are looking to use emerging technologies, such as Hadoop and sophisticated data mining algorithms, to capture unstructured data

#### **Operations**

• Bag tracking data • Ticketing data Scheduling data

#### **Capturing sensor data**

- Optimize maintenance
- Minimize downtime
- Forecasting the weather to optimize fuel loads
- Optimization of flight path / Trajectory corrections
- Flaps Data
- Wingtips Improved gas mileage
- System Data

#### **Customer Loyalty**

• 360 degree view of the customer • 150+ variables about each customer • Enhance customer value • Cultivate high-value customers

### **Engine data** – One cross-country flight

• GE jet engines collect information at 5,000 data points per second

#### 20 TB x 2 x 6 x 28,537 Info per engine

Commercial flights per day in the U.S.

365 Days per year

= 2,499,841,200 TB

## 001010011100101 **Big Data** -The Batch Challenge

Nearly 100% of processing in Hadoop is batch Scheduling tools available for Hadoop:

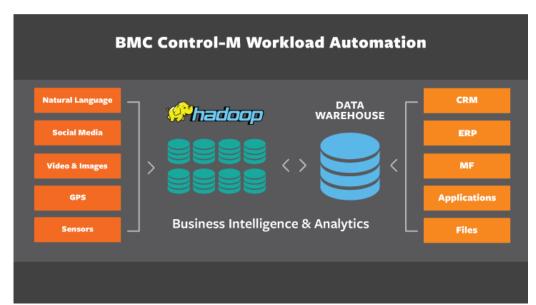
- Open source tools like Oozie, Spring, Azkaban —
- Batch scheduling tools are "version 1" at best \_\_\_\_
- Batch jobs are hand-written scripts \_\_\_\_
- Tools are used for scheduling jobs not creating and managing workflows

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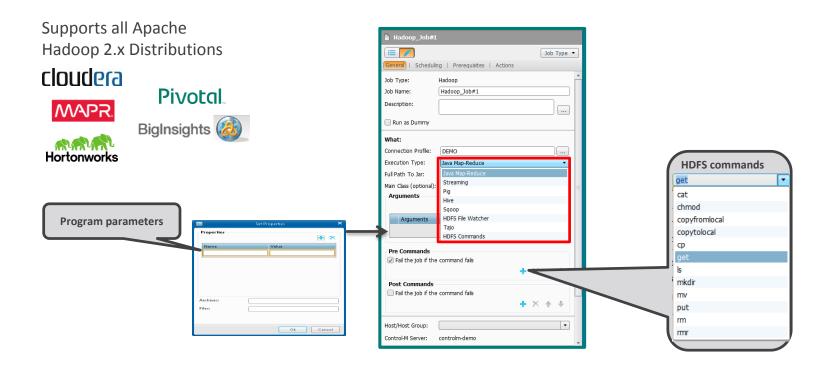
## Be Ready for Big Data - Control-M for Hadoop

- Bringing Hadoop and the enterprise together
- Scale your Hadoop initiatives by leveraging state-of-the-art batch automation
- Native support for:
  - Pig
  - Hive, Hive 2
  - Map Reduce
  - Sqoop
  - Tajo
  - HDFS Actions
  - File Watcher
  - Kerberos





## **Control-M for Hadoop**



performance well ahead of prior year / 📗 🔪

# Integration for All Applications



### **Control-M Application Integrator**



- Build applications
   faster
- Reduce scripting
   effort
- Rapid deployment of new applications or application changes
- Minimize risk and downtime in case of job failures



## **Applications & Platforms**

### **BMC Control-M by applications**

ERP • SAP • Oracle eBusiness Suite • PeopleSoft • Oracle Retail	Business Intelligence • SAP Business Objects • IBM Cognos • Oracle Business Intelligence (OBIEE)	Data Integration / ETL • Informatica • IBM InfoSphere DataStage • MS-SQL Integration Services (SSIS) • SAP Business Warehouse (BW)	Database • Oracle • IBM DB2 / UDB • MS SQL-Server • Sybase • PostgreSQL	Service Oriented Architecture <ul> <li>Web Services</li> <li>Java/J2EE</li> <li>Message Queues</li> </ul>			
<ul> <li>Backup and Recovery</li> <li>IBM Tivoli Storage Manager</li> <li>Symantec NetBackup</li> </ul>	File Transfer • File Transfer Protocol (FTP) • Secured FTP (SFTP) • FTP Over SSL	<ul> <li>BMC Software</li> <li>BMC TrueSight Operations Management</li> <li>BMC Atrium CMDB</li> <li>BMC Atrium Orchestrator</li> <li>BMC BladeLogic</li> <li>BMC Remedy</li> </ul>	Enterprise Management Console • TrueSight Operations Management • HP OpenView • IBM Tivoli	Big Data / Hadoop Distributions: • Hortonworks • Cloudera • MapR • IBM BigInsights • EMC Greenplum/Pivotal Projects: Pig, Hive, MapReduce, HDFS, Sqoop, Tajo, Streaming,			
BMC Control-M by platforms							
Virtualization and Cloud Comp • Vmware • Amazon EC2 • BMC Cloud Lifecycle Manageme	<ul> <li>z/OS</li> <li>iSeries / OS4</li> </ul>	Windows     Solaris     HP-UX     AIX	<ul> <li>Redhat Linux</li> <li>SUSE Linux</li> <li>CentOS Linux</li> </ul>	Agentless scheduling <ul> <li>SSH</li> <li>WMI</li> </ul>			

## **Native application plug-ins**

Taking advantage of all CONTROL-M workload automation offerings

Predefined connection profiles holding secured credentials

Eliminate copy/paste or manually typing of job attributes

Automatic load of input parameters, allow use of variables inputs

Control level of details to include in job output for auto recovery

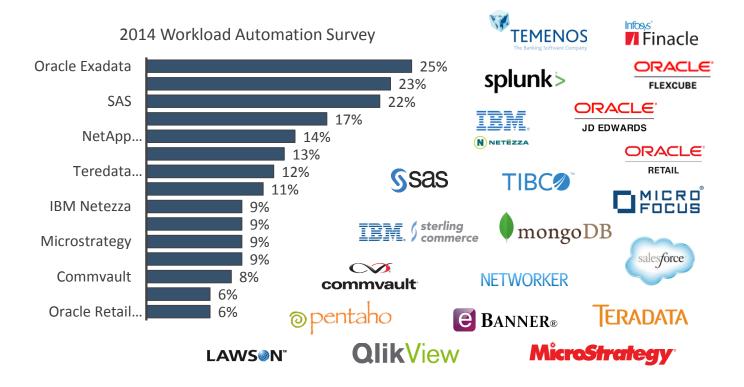
Advanced controls including restart from point of failure

IBM InfoSphere DataStage_Job#1						
			Job Type	•		
General   Schedulin	g   Prer	equisites   Ac	tions			
Job Type: IBM InfoSphere DataStage						
Job Name:	IBM InfoSphere DataStage_Job#1					
Description:						
What:						
Connection Profile:	WW-TLV	-AG-DV21				
Project:	Dev1	Dev1				
DataStage Job:	CopyOfS	eqenceJob1				
Job Invocation ID:	11	11				
Parameters File:				=		
Load Parameters						
Name	Гуре	Value	Descript *			
ParamSet1 Strin	g	E:\IBM\Data	None			
ParamSet1 Strin	g	Test.out	None			
ParamSet1 String Hello word None 🗸						
🙆 DataStage - More						
Limits						
Stop stages after: 1,000 🜩 Rows.						
Abort job after: No Limit 🜩 Warnings.						
Job Output: INFO V WARNINGS V FATAL STARTED REJECT REST BATCH						
Run Options:						
Run in RESTART mode 🖉 Reset job before run				•		
Job Definitions Define and edit job definitions						
			Hide More 1	<u>info</u>		

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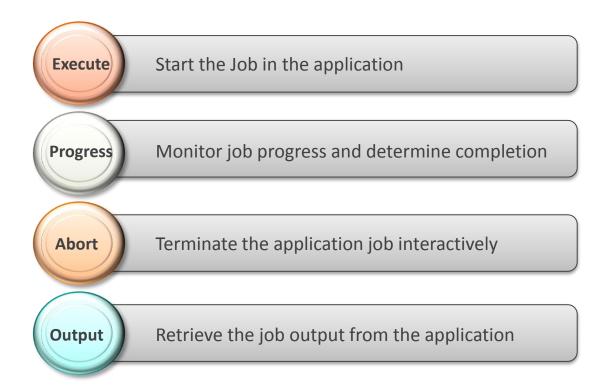


## Many other applications out there....



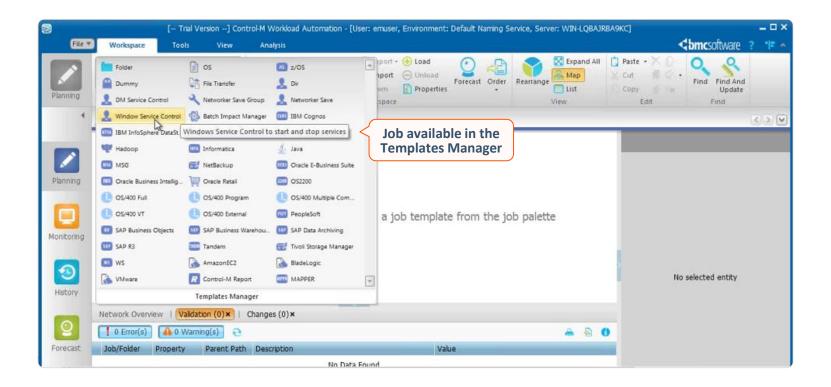


## Automation steps in a job





### New Type of Job in Control-M



#### performance well ahead of prioryeat/

# Advanced File Transfer

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### **Control-M Control Module for Advanced File Transfer**

Solution Job: XFER-to-BFE-Bank 🗙	i 💿	File Sele	ection ×
Job Type 🔻	in c:\ctm\	HOU-CTMSRV8 🔟 🖿 🖉 😌 🕇	bmcb.bmc.com
General       Scheduling       Prerequisites       Actions         Job Type:       File Transfer       Image: Tele Transfer         Job Name:       XFER-to-BFE-Bank       Image: Tele Transfer         Description:       ACH Transfer for BFE Bank       Image: Tele Tele Tele Tele Tele Tele Tele Te	Name  Backups bat batbkp batbkp	Size Modified 2013/01/21 10:34 2013/05/13 13:20 2013/01/21 12:11 2013/02/21 10:00	Name         Size         Modified
What:         Connection Profile:       zos2win         HOU-CTMSRV8       bmcb.bmc.com         Type:       LOCAL         OS Type:       Windows         User:       administrator         User:       isrcxb         Fill Transfers       + + + × =         HOU-CTMSRV8       bmcb.bmc.com         C:\ctm\	File Name: c:\ctm\ Add	2013/05/22 01:20 2010/10/26 22:02 2013/05/22 14:14 2013/05/22 14:14 2012/09/04 16:42 2013/05/06 16:42 2013/05/06 16:42 2010/11/01 15:27	CHECKS       Commands         DOOR       General   MVS   Commands         FRONT       After the completion of a successful file transfer the source file will be:         HCAREF       Left as is         SRCHFC       If a file of the same name as the destination file already exists:         VERT       Overwrite         MILCAREF       After the completion of a successful file transfer the destination file will be:         File Name:       IS         File Name:       IS         Create Empty File
Type:       Binary       Advanced         End job NOTOK when "Continue on failure" option is selected         Rerun from point of failure         Use default number of retries         Retrieve         Host/Host Group:         hou-ctmsrv8         Parent Folder:         Customer_Payroll	nel	O Type of key to generate: ○ RSA C Number of bits in generated key:	) DSA

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### **Control-M for SAP 8.0**

### Recent

- XBP 3.0 certification
- Conversion

### • Future

- SAP NetWeaver Process Integration (PI)
- Financial Closing Cockpit (FCC)
- Solution Manager
- System Copy

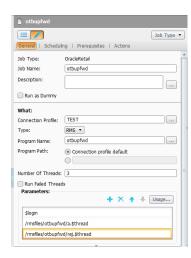


### **Oracle Retail**

- Oracle Retail Merchandising System (RMS)
- Oracle Retail Price Management (RPM)
- Release 13.x and higher



New



## Control-M Roadmap

## Control-M v9.0



## **V9: Coming Soon**





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## **V9: High Availability**

**Business Continuity** 

Hot Standby & automatic failover\*

Manual failover and fallback

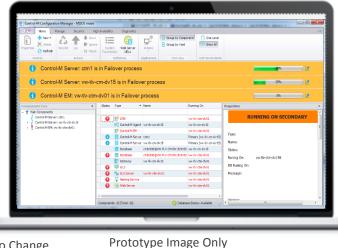
DB replication for PostgreSQL deployments **Unified Control-M Solution** 

Installation wizard

Central management and Monitoring via CCM **Reduced Cost and Risk** 

Lower TCO (by eliminating 3<sup>rd</sup> party solutions)

Pause mode (Quiese)



BMC Confidential - Subject to Change



Job Type 🔻

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## **V9: Dynamic Scheduling**

- Capture data from jobs output ۲
- Use variable pools to share data between ulletjobs

			On-Do Actions		+ /	P 00	+	+	X
			Notifications after j	ob comple	+	e - 00	+	+	$\times$
8	Captures From Output			Less					
			Capture From Outp	ut	+	P 00	+	+	$\times$
	rom the output file into a variable		Output Handling						
Variable Name	e: myvar		Action:	None					•
Variable Type:	Named Pool   Pool Name: mypool								
Search String: Forward by:	error								
Capture:	Up to the end of line V Words		Output Handling						
Summary:	Start at end of the search string 'error'. Than forward by 1 lines and 3		Indicates how the job job ends with a status		tput) sho	ould be h	nandled	d after	the
<u>summary.</u>	characters. Capture all the following characters up to the end of the line into named pool variable 'myvar' of pool 'mypool'.						<u>Hide</u>	More	<u>info</u>
	OK Cancel				(	ОК		Cano	cel
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Prototype Image Only

Job: OS\_Job#1

General | Scheduling | Prerequisites | Actions

Notifications before job compl...

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Out Conditions



## **V9: Highlights**

Planning	Monitoring	Management				
Promotion between environments Global Calendars Export job definitions to Visio Order jobs in a different server	Dynamic Scheduling Gantt View New Day simplification Capacity Threshold Alerts Runtime estimation in jobs flow Bookmarks	High Availability Automatic Agent & Client Upgrade Mass update of agent properties SSL Management NFS Support IPV6				

\*Some of the new capabilities are available for priced add-ons only



## **Transferring Files – The Next Generation**

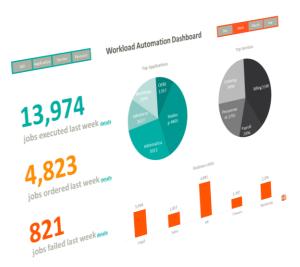
- Extending our offering to capture additional use cases
  - Enhanced monitoring, reporting and auditing
  - End-to-end visibility
  - Agent to Agent communication (P2P)
  - Transferring files to/from external business partners
  - Built-in file transfer server
  - Automatic conversion from MFT products and scripts



\* This add-on is separately chargeable



## **BMC Control-M Workload Analytics**



#### Showback

•Show how many jobs have been executed for a specific application, business unit or node

#### SLA •See

•See your workload automation historical SLAs and identify trends before a business risk occurs

#### Files

•Understand data transfer load and review file statistics by node, applications and locations

#### Proactive Maintenance

•Get deeper insight into jobs execution, calendars, users and more



## Our commitment...

# remaining focused on customers.



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# Hvala na pažnji!

Bring IT to Life.