

**Hardware and Software**  
**Engineered to Work Together**



Oracle Lifetime Support Policy: Oracle Sun Hardware,  
Operating Systems, and Sun Software Support

**ORACLE®**

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Note: Additional Sun applications are located in the Oracle Fusion Middleware and Oracle Applications Lifetime Support Policy brochures at [www.oracle.com](http://www.oracle.com).

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## Oracle Lifetime Support From Five Years to Forever

### Oracle Sun Hardware, Operating Systems, and Sun Software Support

Maximize your support investment and unlock the full value of your Oracle products with the industry's leading support.

Simple, predictable, flexible, and the most comprehensive coverage available, Oracle support helps drive your business success across your entire technology environment, from database to middleware to applications and to hardware—an industry first, only from Oracle.

Oracle support puts you in control of your IT planning and budgeting, while positioning you to take advantage of Oracle's technology leadership. With Oracle support, you'll enjoy continued peace of mind, knowing that we'll always be there to support your business.

# Lifetime Support Policy:

## Our Commitment to Deliver a Superior Ownership Experience

Support does not follow the Lifetime Support Policy.

For further information regarding specific releases, please refer to My Oracle Support.

### Oracle Premier Support For Systems

You know that Oracle's comprehensive line of Sun server and storage systems provides world-class performance and scalability. Now you can depend on Oracle's expanded technical assistance and comprehensive global support services to help you get the most out of your systems and consistently achieve your service-level requirements.

Rather than dealing with multiple vendors and receiving disjointed support for system hardware and software, you can access one comprehensive support solution. Oracle Premier Support includes support coverage for system hardware, firmware, and software. For Sun servers, you get support and updates for the following system software: Oracle Solaris, OpenSolaris, Trusted Solaris 8, Oracle Linux, and Oracle VM. For Sun storage systems, your coverage includes support for embedded system software.

With Oracle Premier Support, you know up front how long your systems will be supported. This offering includes 24/7 hardware service and all the features of Oracle Premier Support for Operating Systems for the following timeframes:

- Sun hardware and firmware for five years from their last ship date. For selected products, Oracle may extend the technical support period by offering Sustaining Support.
- Sun operating systems for a minimum of 8 years from the general availability date. For selected versions, Oracle may extend the technical support period by offering an additional three years of Extended Support and/or indefinite Sustaining Support.

By investing in Sun servers and storage systems, you've placed your trust on a rock-solid partnership built on 25 years of award-winning innovation across a broad range of products and services. With Oracle Premier Support, you can expect the highest level of fully integrated system support the industry has to offer. You benefit from:

- Major product and technology releases for firmware and system software
- General maintenance releases, selected functionality releases, and documentation updates
- Onsite hardware support for Oracle/Sun server and storage systems
- Field Change Orders – system modification recommendations
- Program updates, patches, fixes and security patches
- Upgrade tools
- Certification with most new third-party products/versions and most new Oracle products
- Assistance with service requests 24 hours per day, 7 days a week
- Access to My Oracle Support
- 24x7 access to Oracle Unbreakable Linux Network
- Backport of fixes, using commercially reasonable efforts, for any Oracle Linux or Oracle VM program released from Oracle within the last six (6) months
- Right to use Oracle Management Pack for Linux
- Right to use Oracle Clusterware for Oracle Unbreakable Linux
- Non-technical customer service during normal business hours

## Sustaining Support For Systems

For selected system hardware, firmware, and intergrated software, Oracle may extend the technical support period by offering Sustaining Support. With Sustaining Support, you receive access to technical experts, backed by industry leading online tools and knowledgebase resources.

You benefit from:

- Onsite hardware support for Oracle/Sun server and storage systems
- Program updates, patches, fixes and security patches created during the Oracle Premier Support period
- General maintenance releases, selected functionality releases and documentation updates created during the Oracle Premier Support period
- Upgrade tools created during the Oracle Premier Support period
- Assistance with service requests, on a commercially reasonable basis, 24 hours per day, 7 days a week
- Access to My Oracle Support
- 24x7 access to Oracle Unbreakable Linux Network
- Right to use Oracle Management Pack for Linux
- Right to use Oracle Clusterware for Oracle Unbreakable
- Non-technical customer service during normal business hours
- Sustaining Support does not include:
  - New program updates, patches, fixes, security patches, general maintenance releases, selected functionality releases, documentation updates or upgrade tools
  - Guaranteed availability of replacement parts
  - Certification with most new third-party products/versions or most new Oracle products
  - 24 hour commitment and response guidelines for Severity 1 service requests
  - Hardware Certification
  - Previously released fixes or updates that Oracle no longer supports

## Oracle's Sun UltraSPARC I & II

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Netra i 1/140	Oct 1997	Oct 2002	Yes	Dec 2010
Netra i 1/150	May 1998	May 2003	Yes	Aug 2010
Netra i 1/170	May 1998	May 2003	Yes	Aug 2010
Netra i 1/170E	May 1998	May 2003	Not Available	Not Available
Netra i 1/200E	May 1998	May 2003	Yes	Aug 2010
Netra i 3000	May 1998	May 2003	Yes	Aug 2010
Netra i 4000	May 1998	May 2003	Yes	Aug 2010
Netra i 5000	May 1998	May 2003	Yes	May 2011
Netra i Creator 170E Server	May 1998	May 2003	Yes	Dec 2011
Sun Media Center 5	Dec 1998	Dec 2003	Yes	Aug 2010
Sun Media Central 20	Sep 1997	Sep 2002	Yes	Aug 2010
Ultra Enterprise 150	May 1998	May 2003	Not Available	Not Available
Ultra Enterprise 3000	Mar 1999	Dec 2010	Yes	TBD
Ultra Enterprise 4000	Mar 1999	Dec 2010	Yes	TBD
Ultra Enterprise 5000	Mar 1999	Dec 2010	Yes	TBD
Ultra Enterprise 6000	Mar 1999	Dec 2010	Yes	TBD
Ultra 3000 Creator 3D	Mar 1999	Mar 2004	Yes	Aug 2010
Ultra 4000 Creator 3D	Mar 1999	Mar 2004	Yes	Aug 2010
Ultra 1	Oct 1998	Dec 2009	Yes	Dec 2011
Ultra 10	Nov 2002	Dec 2008	Yes	Dec 2011
Ultra 2	Aug 2000	Dec 2010	Yes	Dec 2011
Ultra 30	May 1999	Dec 2009	Yes	Dec 2011
Ultra 450	Aug 1999	Aug 2004	Not Available	Not Available
Ultra 5	May 2002	Dec 2010	Yes	Dec 2011
Ultra 60	Oct 2002	Dec 2010	Yes	Dec 2011
SPARCstation 10	Dec 1994	Nov 2000	Yes	Dec 2011
SPARCstation 20	Sep 1997	Dec 2009	Yes	Dec 2011
SPARCstation 4	Jul 1997	Jul 2002	Yes	Dec 2011
SPARCstation 5	Dec 1998	Dec 2009	Yes	Dec 2011
SPARCstation Voyager	Jan 1996	Jan 2001	Yes	Aug 2010

### Oracle's Sun UltraSPARC Ite & Iii

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Blade 100	Feb 2003	Feb 2008	Yes	Dec 2011
Sun Blade 150	Jun 2006	Jun 2011	Yes	Jun 2013
Sun Blade 6048 Chasses	Mar 2011	Mar 2016	TBD	TBD

### Oracle's Sun UltraSPARC III

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Blade 1000	Dec 2002	Dec 2009	Yes	Dec 2011
Sun Blade 2000	Aug 2004	Aug 2011	Yes	Aug 2012

### Oracle's Sun UltraSPARC Iii/Iiii

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Blade 1500 & 1500 (Silver)	Aug 2005	Jun 2011	Yes	Jun 2012
Sun Blade 2500 & 2500 (Silver)	Aug 2005	Jun 2011	Yes	Jun 2012
Sun Ultra 25 Workstation, RoHS:Y	Oct 2008	Oct 2013	TBD	TBD
Sun Ultra 3 Mobile Workstation	Mar 2007	Mar 2012	Not Available	Not Available
Sun Ultra 45 Workstation, RoHS:Y	Oct 2008	Oct 2013	TBD	TBD
Sun Java Workstation W1100z	May 2006	May 2011	Not Available	Not Available
Sun Java Workstation W2100z	Jun 2006	Jun 2011	Not Available	Not Available
Sun Ultra 20 M2 Workstation, RoHS:Y	Mar 2009	Mar 2014	TBD	TBD
Sun Ultra 20 Workstation / ROHS	Jul 2007	Jul 2012	TBD	TBD
Sun Ultra 24 Workstation, RoHS:Y	Jan 2010	Jan 2015	TBD	TBD
Sun Ultra 40 M2 Workstation, RoHS:Y	Mar 2009	Mar 2014	TBD	TBD
Sun Ultra 40 Workstation, RoHS:Y	May 2007	Aug 2012	TBD	Aug 2012



### Oracle's Sun Blade

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Blade 8000/8000 P, RoHS:YL	Sep 2009	Sep 2014	TBD	TBD
Sun Blade T6300 Server Module, RoHS:YL	Aug 2009	Aug 2014	TBD	TBD
Sun Blade X6220 Server Module, RoHS:YL	May 2009	May 2014	TBD	TBD
Sun Blade X6240 Server Module	Sep 2010	Sep 2015	TBD	TBD
Sun Blade X6250 Server Module, RoHS:YL	Apr 2010	Apr 2015	TBD	TBD
Sun Blade x6270	Oct 2010	Oct 2015	TBD	TBD
Sun Blade X6275	Mar 2011	Mar 2016	TBD	TBD
Sun Blade X6440 Server Module	Sep 2010	Sep 2015	TBD	TBD
Sun Blade X6450 Server Module	Apr 2010	Apr 2015	TBD	TBD
Sun Blade X8400 Server Module, RoHS:YL	Sep 2007	Sep 2012	Not Available	Not Available
Sun Blade X8420 Server Module, RoHS:YL	Jul 2009	Jul 2014	TBD	TBD
Sun Blade X8440 Server Module, RoHS:YL	Jul 2009	Jul 2014	TBD	TBD
Sun Blade X8450 Server Module	Jul 2009	Jul 2014	TBD	TBD
Sun Blade 6000 Disk Module	Jan 2011	Jan 2016	TBD	TBD

### Oracle's Sun Cool Threads

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Fire T2000 / T2000 RoHS:YL	May 2010	Jan 2015	TBD	TBD
Sun SPARC Enterprise T1000, RoHS:YL	Jan 2010	Jan 2015	TBD	TBD
Sun SPARC Enterprise T2000, RoHS:YL	Jan 2010	Jan 2015	TBD	TBD

## Oracle's Sun Entry-Level Servers

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Enterprise 220R	Nov 2002	Dec 2010	Yes	TBD
Sun Enterprise 250	Nov 2003	Dec 2010	Yes	TBD
Sun Enterprise 420R	Mar 2003	Dec 2010	Yes	TBD
Sun Enterprise 450	Nov 2002	Dec 2010	Yes	TBD
Sun Fire 280R	Apr 2005	Apr 2011	Yes	Jun 2012
Sun Fire B1600	Jul 2005	Jul 2010	Yes	Dec 2010
Sun Fire V100	Jun 2006	Jun 2011	Yes	Dec 2011
Sun Fire V120	Jun 2006	Jun 2011	Yes	TBD
Sun Fire V125, RoHS:YL	Jul 2008	Jul 2013	TBD	TBD
Sun Fire V20z	Nov 2007	Nov 2012	TBD	TBD
Sun Fire V210, V210 RoHS:YL	Nov 2007	Nov 2012	TBD	TBD
Sun Fire V215, RoHS:YL	Jul 2008	Jul 2013	TBD	TBD
Sun Fire V240	Jun 2006	Nov 2012	TBD	TBD
Sun Fire V245, RoHS:YL	Jul 2008	Jul 2013	TBD	TBD
Sun Fire V250	Sep 2005	Sep 2011	Not Available	Not Available
Sun Fire V40z	Jun 2007	Oct 2012	TBD	TBD
Sun Fire V440, V440, RoHS:YL	Nov 2007	Nov 2012	TBD	TBD
Sun Fire V445, RoHS:YL	Jul 2008	Jul 2013	TBD	TBD
Sun Fire V60x	Apr 2005	Apr 2011	Yes	TBD
Sun Fire V65x	Apr 2005	Apr 2011	Yes	TBD
Sun Fire X2100/X2100, RoHS:YL	Jun 2007	Jun 2012	Yes	TBD
Sun Fire X2100 M2, RoHS:YL	Sep 2009	Sep 2014	TBD	TBD
Sun Fire X2200 M2, RoHS:YL	Apr 2010	Apr 2015	TBD	TBD
Sun Fire X2250	Mar 2010	Mar 2015	TBD	TBD
Sun Fire X2270	Sep 2010	Sep 2015	TBD	TBD
Sun Fire X4100/X4100, RoHS:YL	Aug 2008	Jan 2013	TBD	TBD

### Oracle's Sun Entry-Level Servers (continued)

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Fire X4100 M2, RoHS:YL	Feb 2010	Feb 2015	TBD	TBD
Sun Fire X4140	Sep 2010	Sep 2015	TBD	TBD
Sun Fire X4170	Oct 2010	Oct 2015	TBD	TBD
Sun Fire X4150, RoHS:YL	Apr 2010	Apr 2015	TBD	TBD
Sun Fire X4200/X4200, RoHS:YL	Aug 2008	Aug 2013	TBD	TBD
Sun Fire X4200 M2, RoHS:YL	Sep 2009	Sep 2014	TBD	TBD
Sun Fire X4240	Sep 2010	Sep 2015	TBD	TBD
Sun Fire X4250	Apr 2010	Apr 2015	TBD	TBD
Sun Fire x4270/4275	Oct 2010	Oct 2015	TBD	TBD
Sun Fire X4440	Sep 2010	Sep 2015	TBD	TBD
Sun Fire X4450	Oct 2010	Oct 2015	TBD	TBD
Sun Fire x4540	Dec 2010	Dec 2015	TBD	TBD
Sun Fire X4640	Dec 2010	Dec 2015	TBD	TBD
Sun Fire X4500, RoHS:YL	Mar 2009	May 2014	TBD	TBD
Sun Fire X4600, RoHS:YL	Nov 2007	Nov 2012	TBD	TBD
Sun Fire X4600 M2	Jun 2010	Jun 2015	TBD	TBD
Sun Fire X4950	Feb 2010	Feb 2015	TBD	TBD

### Oracle's Sun High-End Servers

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Enterprise 10000	Jan 2004	Dec 2010	Yes	TBD
Sun Fire 12K	May 2005	May 2011	Yes	TBD
Sun Fire 15K	May 2005	May 2011	Yes	TBD
Sun Fire E20K/E20K, RoHS:YL	Oct 2007 - Apr 2009	Apr 2014	TBD	TBD
Sun Fire E25K/E25K, RoHS:YL	Oct 2007 - Apr 2009	Apr 2014	TBD	TBD

## Oracle's Sun Midrange Servers

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Enterprise 3500	Apr 2003	Dec 2010	Yes	TBD
Sun Enterprise 4500	Apr 2003	Dec 2010	Yes	TBD
Sun Enterprise 5500	Apr 2003	Dec 2010	Yes	TBD
Sun Enterprise 6500	Apr 2003	Dec 2010	Yes	TBD
Sun Fire 3800	Nov 2003	Dec 2009	Yes	Dec 2010
Sun Fire 4800	May 2005	May 2011	Yes	TBD
Sun Fire 4200	Oct 2007	Jan 2013	TBD	TBD
Sun Fire 4810	Sep 2003	Dec 2009	Yes	Jul 2011
Sun Fire E2900 /E2900, RoHS:YL	Jan 2008 - Apr 2009	Apr 2014	TBD	TBD
Sun Fire E4900/E4900, RoHS:YL	Jul 2008 - Apr 2009	Apr 2014	TBD	TBD
Sun Fire E6800	May 2005	May 2011	Yes	TBD
Sun Fire E6900/E6900 RoHS:YL	Jul 2008 - Apr 2009	Apr 2014	TBD	TBD
Sun Fire V1280, RoHS:YL	Apr 2008	Apr 2013	TBD	TBD
Sun Fire V480	Dec 2005	Mar 2011	Yes	TBD
Sun Fire V490 /V490, RoHS:YL	Jan 2008 - Apr 2009	Apr 2014	TBD	TBD
Sun Fire V880	Jun 2006	Jun 2011	Yes	TBD
Sun Fire V880z	Jun 2006	Jun 2011	Yes	TBD
Sun Fire V890/V890, RoHS:YL	Jan 2008 - Apr 2009	Apr 2014	TBD	TBD

## Oracle's Sun-4d

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Cray Superserver 6400	Jun 1997	Jun 2002	Yes	Aug 2010
SPARCcenter 2000/2000E	Apr 1997	Apr 2002	Yes	Dec 2011
SPARCserver 1000/1000E	Apr 1997	Apr 2002	Yes	Dec 2011

### Oracle's Sun Miscellaneous Servers

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
E&S 3150	Sep 2001	Sep 2001	Yes	Aug 2010
E&S 3200	Aug 1997	Aug 2002	Yes	Aug 2010
E&S 3250	Sep 1997	Sep 2002	Yes	Aug 2010
E&S 3300	Sep 1997	Sep 2002	Yes	Aug 2010
Media Central LGE E250 – StorEdge	Nov 2003	Nov 2008	Yes	Nov 2008
Media Central MED E250 – StorEdge	Nov 2003	Nov 2008	Yes	Nov 2008
Media Central SML E250 – StorEdge	Nov 2003	Nov 2008	Yes	Nov 2008

## Oracle's Sun Servers

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Netra 120	Jun 2006	Jun 2011	Yes	Jun 2011
Netra 1280, 1280, RoHS:YL	Apr 2008	Apr 2013	TBD	TBD
Netra 1290, RoHS:YL	Apr 2010	Apr 2015	TBD	TBD
Netra 20	Apr 2005	Apr 2010	Yes	Dec 2011
Netra 210, RoHS:YL	Dec 2009	Dec 2014	TBD	TBD
Netra 240, 240, RoHS:YL	May 2009	May 2014	TBD	TBD
Netra 440, 440, RoHS:YL	May 2009	May 2014	TBD	TBD
Netra T1 AC200	Feb 2003	Feb 2008	Not Available	Not Available
Netra T1 DC200	Feb 2003	Feb 2008	Not Available	Not Available
Netra X1	Oct 2002	Oct 2007	Yes	Dec 2011
Netra X4450	Dec 2010	Dec 2010	TBD	TBD
Netra ct 400	Nov 2004	Nov 2011	Not Available	Not Available
Netra ct 800	Nov 2004	Nov 2011	Not Available	Not Available
Netra CT 820	Jun 2006	Jun 2011	Not Available	Not Available
Netra FT1500 & FT1600	Dec 2002	Dec 2007	Not Available	Not Available
Netra ft 1800	Dec 2002	Dec 2007	Not Available	Not Available
Netra t 1100	Jun 1999	Jun 2004	Yes	Aug 2010
Netra t 1120	Dec 2002	Dec 2011	Yes	TBD
Netra t 1125	Dec 2002	Dec 2011	Yes	TBD
Netra t 1400	Jun 2004	Jun 2011	Not Available	Not Available
Netra t 1405	Jun 2004	Jun 2011	Not Available	Not Available
Netra t1 Model 100	Nov 2002	Dec 2011	Yes	TBD
Netra t1 Model 105	Nov 2002	Dec 2011	Yes	TBD

## Oracle's Sun Storage

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Netra st A1000	Sep 2004	Sep 2011	Not Available	Not Available
Netra st D1000	Sep 2004	Sep 2009	Yes	Dec 2011
Netra st D130	Aug 2002	Dec 2010	Yes	Dec 2012
Netra T2000	Apr 2011	Apr 2016	TBD	TBD

## Oracle's Sun Disk Arrays

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun StorEdge 3120/3120, RoHS:YL	Mar 2007 - Dec 2009	Dec 2014	TBD	TBD
Sun StorEdge 3310	Jun 2006	Jun 2011	Not Available	Not Available
Sun StorEdge 3320, RoHS:YL	Dec 2009	Dec 2014	Not Available	Not Available
Sun StorEdge 3510 FC Array/3510 FC Array, RoHS:YL	Sep 2007 - Jul 2009	Jul 2014	Not Available	Not Available
Sun StorEdge 3511 FC Array	Mar 2007	Jun 2012	Not Available	Not Available
Sun StorEdge 6020/6120 Array	Jan 2006	Jan 2011	Yes	Jun 2012
Sun StorEdge 6130	Jun 2007	Jun 2012	Not Available	Not Available
Sun StorEdge 6920	Jun 2007	Jun 2012	Not Available	Not Available
Sun StorEdge 9985	May 2008	Jul 2013	Not Available	Not Available
Sun StorEdge 9985v	Sep 2010	Mar 2015	Not Available	Not Available
Sun StorEdge 9990/9990, RoHS:YL	May 2008	Jul 2013	Not Available	Not Available
Sun StorEdge 9990V	Sep 2010	Mar 2015	Not Available	Not Available
Sun StorEdge D240 Media Tray	Jun 2009	Jun 2014	TBD	TBD
Sun StorEdge S1	Jun 2006	Jun 2012	Yes	Jun 2013
StorageTek 2510, 2530, 2540,2501	Jul 2011	Jul 2016	TBD	TBD
Sun StorageTek 5800	Apr 2009	Apr 2014	TBD	TBD
Sun Storage 6540, RoHS:YL	Jan 2010	Jan 2015	TBD	TBD
StorageTek 6140	Dec 2010	Dec 2015	TBD	TBD

## Oracle's Sun Network-Attached Storage (NAS)

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun StorEdge N8000	May 2002	May 2008	Not Available	Not Available
Sun StorEdge N8200 Filer	May 2002	May 2008	Not Available	Not Available
Sun StorEdge N8400 Filer	May 2002	Mar 2007	Not Available	Not Available
Sun StorEdge N8600 Filer	May 2002	Mar 2007	Not Available	Not Available
Sun StorEdge 5210 NAS	Jan 2007	Jan 2012	Not Available	Not Available
Sun StorEdge 5310 NAS	Jul 2006	Jul 2011	Not Available	Not Available
Sun StorageTek 5220 NAS, RoHS:YL	Mar 2009	Mar 2014	TBD	TBD
Sun StorageTek 5320 NAS, 5320 NAS, RoHS:YL	Mar 2009	Mar 2014	TBD	TBD

## Oracle's Sun RSM Array 2000 / StorEdge A3000

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
RSM Array 2000	Jun 1999	Jun 2004	Yes	Aug 2010

## Oracle's Sun StorEdge Arrays

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun StorEdge 3900 - Revenue	Feb 2005	Feb 2010	Not Available	Not Available
Sun StorEdge 3910/3960	Feb 2005	Feb 2010	Not Available	Not Available
Sun StorEdge 6320	Dec 2005	Oct 2010	Not Available	Not Available
Sun StorEdge 6910	Feb 2005	Feb 2010	Not Available	Not Available
Sun StorEdge 6960	Feb 2005	Feb 2010	Yes	Mar 2011
Sun StorEdge 9910	May 2005	Jun 2009	Yes	Dec 2010
Sun StorEdge 9960	May 2005	Jun 2009	Yes	Dec 2010
Sun StorEdge 9970	Oct 2005	Oct 2010	Yes	Dec 2011
Sun StorEdge 9980	Oct 2005	Oct 2010	Yes	Dec 2011
Sun StorEdge A1000	Sep 2004	Sep 2011	Yes	Sep 2012
Sun StorEdge A3000	Jan 1999	Jan 2004	Yes	Dec 2010
Sun StorEdge A3500	May 2001	Dec 2008	Yes	Dec 2010
Sun StorEdge A3500FC	May 2001	Dec 2006	Yes	Dec 2010



### Oracle's Sun StorEdge Arrays (continued)

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun StorEdge A5000	Aug 1999	Feb 2011	Yes	Dec 2011
Sun StorEdge A5100	Feb 2001	Dec 2011	Yes	Dec 2011
Sun StorEdge A5200	Feb 2004	Feb 2011	Yes	Dec 2011
Sun StorEdge A7000	Jun 2000	Jun 2005	Yes	Aug 2010
Sun StorEdge D1000	Sep 2004	Sep 2011	Yes	Sep 2012
Sun StorEdge D2	Sep 2004	Sep 2011	Yes	Sep 2012
Sun StorEdge T3	Feb 2005	Feb 2012	Yes	Feb 2013
Sun StorEdge T3+	Feb 2005	Feb 2012	Yes	Feb 2012
Sun StorEdge T300	Feb 2005	Feb 2012	Yes	Feb 2012

### Oracle's Sun Disk

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
DDS-3 Autoloader	Feb 2003	Feb 2008	Yes	Feb 2008
DDS-4 Internal Tape Drive	Mar 2005	Mar 2010	Yes	Mar 2010
SN6000	Not Available	Jan 2008	Yes	Jan 2008

### Oracle's Sun Client Server Disk

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
9170 / 9170L – Disk Cabinets	Not Available	Dec 2009	Yes	Dec 2010
9175 Disk Subsystem	Not Available	Dec 2005	Not Available	Not Available
9176 Disk Subsystem	Not Available	Dec 2005	Not Available	Not Available
913X Disk Drawer Module	Not Available	Dec 2004	Not Available	Not Available
914X OPENStorage Disk	Not Available	Dec 2004	Not Available	Not Available

### Oracle's Sun Virtual Disk Storage (SVA)

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
9200 Virtual Disk Storage	Not Available	Dec 2006	Not Available	Not Available
9393 RVA / SVA	Not Available	Dec 2006	Not Available	Not Available
9500 Shared Virtual Array (SVA)	Not Available	Dec 2006	Not Available	Not Available
V2X	Dec 2004	Dec 2009	Yes	Dec 2010
V2X2-V2X4f SVA	Dec 2009	Oct 2014	TBD	TBD
V960 Shared Virtual Array (SVA)	Not Available	Dec 2007	Not Available	Not Available

### Oracle's Sun B-Series Client Server Disk

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
B150 – STK Legacy	Dec 2005	Dec 2010	Not Available	Not Available
B200 – Disk Subsystem (SATA)	Not Available	Dec 2011	Yes	Feb 2012
B250 – STK Legacy	Dec 2005	Dec 2010	Not Available	Not Available
B280BD2 – STK Legacy	Dec 2005	Dec 2010	Not Available	Not Available

### Oracle's Sun D-Series Client Server Disk

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
D173 Disk Subsystem	Not Available	Dec 2007	Not Available	Not Available
D178 Disk Subsystem	Not Available	Dec 2009	Yes	Dec 2010
D200 Drive Module	Not Available	Dec 2011	Yes	Feb 2012
D220 Disk Subsystem	Not Available	Dec 2010	Not Available	Not Available
D280 Disk Subsystem	Not Available	Dec 2011	Yes	Feb 2012

### Oracle's Sun FlexLine 200/300 Series

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
FLA200 Drive Module	Not Available	Dec 2011	Yes	Feb 2012
FLA300 Drive Module	May 2007	May 2012	Not Available	Not Available
FLC200 Drive Module	Not Available	Dec 2011	Yes	Feb 2012
210 Array (FLX210)	Not Available	Dec 2011	Yes	Feb 2012
240 Array (FLX240) D240 & FLC240	Not Available	Dec 2011	Yes	Feb 2012
280 Array (FLX280)	Not Available	Dec 2011	Yes	Feb 2012
380 Array (FLX380)	May 2007	May 2012	Yes	TBD

### Oracle's Sun FlexLine 600 Series

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
FlexLine 600 Series Storage Systems (FLX600) (FLC 600/FLX680)	Not Available	Dec 2011	Yes	Feb 2012

### Oracle's Sun Unified Storage System

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Storage 7110	Jun 2010	Jun 2015	TBD	TBD
Sun Storage 7210	Oct 2010	Oct 2015	TBD	TBD
Sun Storage 7310	Dec 2010	Dec 2015	TBD	TBD
Sun Storage 7410	Dec 2010	Dec 2015	TBD	TBD
Sun Storage J4500	Oct 2010	Oct 2015	TBD	TBD
Storage J4200/J4400	Dec 2010	Dec 2015	TBD	TBD

### Oracle's Sun Tape Libraries

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun StorEdge L700/StorageTek L700 RoHS:YL	May 2007 - Jan 2009	Jan 2014	TBD	TBD
Sun StorageTek C2, RoHS: YL	Jan 2009	Jan 2014	TBD	TBD
Sun StorageTek C4, RoHS:YL	Jan 2009	Jan 2014	TBD	TBD

### Oracle's Sun SPARC Storage

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
SPARCstorage DLT 4700	Jul 1998	Jul 2003	Yes	Aug 2010

## Oracle's Sun StorEdge

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun StorEdge L100	May 2006	Aug 2008	Yes	Dec 2011
Sun StorEdge L1000	Dec 2002	Dec 2007	Yes	Dec 2010
Sun StorEdge L11000	May 2001	May 2006	Yes	Dec 2010
Sun StorEdge L140	Jan 1999	Jan 2004	Yes	Aug 2010
Sun StorEdge L180 & StorageTek L180	Jul 2006	Jul 2011	Yes	Jul 2012
Sun StorEdge L1800	Apr 2000	Apr 2005	Yes	Aug 2010
Sun StorEdge L20/L40/L60	Feb 2003	Feb 2008	Not Available	Not Available
Sun StorEdge L25	May 2006	Aug 2008	Yes	Dec 2011
Sun StorEdge L280	Feb 2001	Feb 2006	Yes	Dec 2010
Sun StorEdge L3500	Apr 2001	Apr 2006	Yes	Dec 2010
Sun StorEdge L400	Apr 2001	Apr 2006	Yes	Dec 2010
Sun StorEdge L5500	Mar 2005	Dec 2010	Yes	TBD
Sun StorEdge L6000	Mar 2005	Dec 2010	Yes	Dec 2011
Sun StorEdge L7	Jan 2004	Jan 2009	Not Available	Not Available
Sun StorEdge L8	Apr 2006	Apr 2011	Not Available	Not Available
Sun StorEdge L9	Jun 2003	Jun 2008	Not Available	Not Available

## Oracle's Sun Automated Cartridge System

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
7430 Tape Library - TimberWolf	Not Available	Dec 2007	Not Available	Not Available
9310 Automated Cartridge System - PowderHorn	Not Available	Dec 2010	Dec 2011	Dec 2011
9312, 9315, 9320/9360 Tape Library – WolfCreek	Not Available	Dec 2005	Not Available	Not Available
9710, 9710L Tape Library - TimberWolf	Not Available	Dec 2010	Yes	Dec 2011
9714 Tape Library – TimberWolf	Not Available	Dec 2010	Yes	Dec 2011
9730 Tape Library – TimberWolf	Not Available	Dec 2009	Yes	Dec 2010
9738 Tape Library – TimberWolf	Not Available	Dec 2007	Not Available	Not Available
9740 Tape Library – TimberWolf + 9741/9741E Drive Cabinets	Jan 2009	Jan 2014	TBD	TBD
L20 Tape Library	Not Available	Jun 2011	Yes	Dec 2011
L40 Tape Library	Not Available	Jun 2011	Yes	Dec 2011
L80 Tape Library	Not Available	Jun 2011	Yes	Dec 2011
L1400 Tape Library	Jan 2009	Jan 2014	TBD	TBD
L5500 Tape Library + L5511 LCU & L5530 LMU	Not Available	Dec 2010	Yes	Dec 2011
VSM2 – fSTK	Not Available	Dec 2005	Not Available	Not Available
VSM3 – VSM903	Not Available	Dec 2005	Yes	Dec 2010
VSM3 – VSM183	Not Available	Dec 2008	Not Available	Not Available
VSM4 & VSM4e/ VSM4 & VSM4e – RoHS	Feb 2008 - Sep 2009	Sep 2014	TBD	TBD

## Oracle's Sun Storage

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
2511 – Library Stacker Loader	Not Available	Dec 2010	Yes	Dec 2010
4442 – Auto Loader	Not Available	Dec 2007	Yes	Dec 2007
4410 – Library w/ controllers: 4411LCU, 4420 PTP, 4430 LMU	Not Available	Dec 2010	Yes	Jun 2011
9000	Not Available	Dec 2007	Yes	Dec 2007
9165	Not Available	Jul 2005	Yes	Jul 2005

### Oracle's Sun Tape Drives

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
DLT 7000	Not Available	Nov 2007	Yes	Dec 2011
DLT 8000	Not Available	Jan 2009	Yes	Dec 2011
DLT-S4 and SDLT	Mar 2009	Mar 2014	TBD	TBD
SDLT 320	Sep 2008	Sep 2013	TBD	TBD
SDLT 220 Desktop	Apr 2004	Apr 2010	Yes	Dec 2011
4480CU / 4480 TD	Not Available	Dec 2010	Yes	Jun 2011
4490CU / TD	Not Available	Dec 2010	Yes	Jun 2011
4650, 4654	Not Available	Dec 2007	Yes	Dec 2010
4670, 4674	Not Available	Dec 2007	Yes	Dec 2010
4780	Not Available	Dec 2007	Not Available	Not Available
Sun LTO 1	Apr 2005	Jun 2011	Yes	Jun 2012
LTO1	Not Available	Jun 2011	Yes	Jun 2012
LTO2	Oct 2007	Oct 2012	Yes	Yes
LTO3	Sep 2010	Sep 2015	TBD	TBD
LTO2 HH	Nov 2008	Nov 2013	TBD	TBD
LTO3 HH	Sep 2009	Sep 2014	TBD	TBD
T9490 Cartridge Subsystem Timber Line	Not Available	Jan 2011	Yes	Dec 2011
T9840A	Not Available	Jun 2009	Yes	Dec 2010
T9840B	Not Available	Dec 2010	Yes	Dec 2011
T9840C	Jan 2009	Jan 2014	TBD	TBD
T9840D - ESCON	Apr 2009	Apr 2014	TBD	TBD
T9940A Tape Drive	Not Available	Jun 2010	Yes	Dec 2010
T9940B Tape Drive	Jul 2008	Jul 2013	TBD	TBD
T10000 Tape Drive FICON	Jul 2010	Jul 2015	TBD	TBD

## Oracle's Sun Cobalt[tm] Server Appliances

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Cobalt Cache RaQ4 & RaQ4 Server	Feb 2003	Feb 2008	Yes	Feb 2008
Sun Cobalt Control Station	Nov 2003	Nov 2008	Yes	Nov 2008
Sun Cobalt Qube 3	Oct 2003	Oct 2008	Yes	Oct 2008
Sun Cobalt RaQ 550	Feb 2004	Feb 2009	Yes	Feb 2009
Sun Cobalt RaQ XTR	Jul 2003	Jul 2008	Yes	Jul 2008
Sun LX50	Jan 2004	Jan 2009	Yes	Jan 2009

## Oracle's Sun Ray Client

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Ray 1	Not Available	Mar 2009	Not Available	Not Available
Sun Ray 100	May 2005	May 2010	Not Available	Not Available
Sun Ray 150	May 2005	May 2010	Not Available	Not Available
Sun Ray 170	Jan 2007	Jan 2012	Not Available	Not Available
Sun Ray 1g	Not Available	Mar 2009	Not Available	Not Available
Sun Ray 2 N (Japan only)	Oct 2008	Oct 2013	Not Available	Not Available
Sun Ray 2 FS	May 2010	May 2015	TBD	TBD
Sun Ray 2 Client	Jan 2011	Jan 2016	TBD	TBD



### Oracle's Sun Modular Datacenter

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Sun Modular Datacenter S20	Jan 2011	Jan 2016	TBD	TBD
Sun Modular Datacenter D20	Jan 2011	Jan 2016	TBD	TBD

### Oracle's Sun Miscellaneous Switches

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Brocade 12000-32P & 12000-0003 - 32 Port Switch	Not Available	Jun 2010	Yes	Dec 2010
Brocade 200E	Oct 2009	Oct 2014	TBD	TBD
Brocade 2400	Apr 2006	Apr 2011	Yes	TBD
Brocade 24000	Jun 2006	Jun 2012	Not Available	Not Available
Brocade 2402	Dec 2002	Dec 2007	Yes	Dec 2010
Brocade 2800 – Component Switch	Jul 2003	Jul 2008	Not Available	Not Available
Brocade 2800 SNFCS44 (fSTK)	Jul 2008	Jul 2008	Not Available	Not Available
Brocade 2802 – 16 Port Switch	Not Available	Jun 2012	Yes	TBD
Brocade 3200 / 3200VL – 8 Port Switch	Not Available	Mar 2010	Yes	Dec 2010
Brocade 3250 /325X	Apr 2006	Dec 2010	Not Available	Not Available
Brocade 3800 / 3800 VL 16 Port FC Switch	Not Available	Jun 2012	Yes	TBD
Brocade 3802	Aug 2003	Jun 2012	Yes	TBD
Brocade 3850	Mar 2006	Mar 2011	Not Available	Not Available
Brocade 3900 Blades Chassis	Not Available	Sep 2010	Not Available	Not Available
Brocade 4100 16- Port	Not Available	Nov 2012	TBD	TBD

## Oracle's Sun Miscellaneous Switches (continued)

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
Brocade 4100 32-Port	Not Available	Nov 2012	TBD	TBD
Brocade 4800	Apr 2011	Apr 2016	TBD	TBD
Brocade 4900	Oct 2009	Oct 2014	TBD	TBD
Brocade 5000	Oct 2009	Oct 2014	TBD	TBD
Brocade 7500/7500E	May 2010	May 2015	TBD	TBD
Brocade M3000	May 2010	May 2015	TBD	TBD
Brocade SINGLE 64 Port Switch	Not Available	Jan 2008	Not Available	Not Available
Brocade USD-X	May 2012	May 2015	TBD	TBD
Brocade/McData 138 / 6064-32P, - RK32P, - RK321 64 Port Switch	Not Available	Jun 2010	Yes	Sep 2010
Brocade/McData 139 & 6064 128 Port Switch	Not Available	Jun 2010	Yes	Sep 2010
Brocade/McData 3900	Not Available	Sep 2010	Not Available	Not Available
Cisco 9016, 16P FC Line Card	Not Available	Nov 2012	TBD	TBD
Cisco 9032, 32P FC Line Card	Not Available	Nov 2012	TBD	TBD
Cisco 9120	Not Available	Nov 2012	TBD	TBD
Cisco 9140	Oct 2008	Oct 2013	TBD	TBD
Cisco 9216a/9216i	Oct 2008	Oct 2013	TBD	TBD
Cisco 9134	Apr 2011	Apr 2016	TBD	TBD
Cisco 9500 MPS 8-Port	Jun 2009	Jun 2014	TBD	TBD
Cisco 9509	Oct 2007	Jan 2013	TBD	TBD
Fiber Channel Switch Dual 16 Port	Not Available	Nov 2010	Yes	Dec 2010
Fiber Channel Switch	Not Available	Nov 2010	Yes	Dec 2010
McData 4300	Mar 2006	Mar 2011	Not Available	Not Available
McData 4400	Not Available	Nov 2012	TBD	TBD
McData 4500	Jun 2006	Jun 2012	Not Available	Not Available
McData 4700	Not Available	Nov 2012	TBD	TBD
McData Eclipse 1620	Not Available	Nov 2012	TBD	TBD

### Oracle's Sun Miscellaneous Switches (continued)

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
McData Intrepid M6140	Oct 2009	Oct 2014	TBD	TBD
McData Intrepid Mi10K	Oct 2009	Oct 2014	TBD	TBD
McData Fabric Center	Not Available	Aug 2008	Not Available	Not Available
McData Spereon 3232	Not Available	Jan 2011	Not Available	Not Available
N2040V, N2040Z, N2120V, N2120Z	Jan 2008	Jan 2013	TBD	TBD
Qlogic 520X	Jun 2006	Jun 2011	Not Available	Not Available
QLogic 5600, 5602	Jan 2010	Jan 2015	TBD	TBD
QLogic 5802	Jan 2010	Jan 2015	TBD	TBD
QLogic 9100, 9200	Jan 2010	Jan 2015	TBD	TBD
STOREEDGE 64-SWTCH, 32-PORT	Not Available	Jun 2011	Not Available	Not Available
STOREEDGE 64-SWTCH, 40-PORT	Not Available	Jun 2011	Not Available	Not Available
STOREEDGE 64-SWTCH,16-PORT	Not Available	Jun 2011	Not Available	Not Available
Sun InfiniBand 9-Port Switch	Jul 2009	Jul 2014	TBD	TBD
Sun StorEdge 1GB switches 8 port	Feb 2005	Feb 2010	Yes	TBD
Sun StorEdge 2GB switches 16 port	Nov 2005	Nov 2010	Yes	Dec 2010
Sun StorEdge 2GB switches 64 port	Jun 2006	Jun 2011	Yes	TBD
Sun StorEdge 2GB switches 8 port	Nov 2005	Nov 2010	Yes	Dec 2010
SunDC Switch 3x24	Feb 2010	Feb 2015	TBD	TBD
SunDC Switch 3456	Feb 2010	Feb 2015	TBD	TBD
SN3300 LVD Router for L1400M (Crossroads)	Not Available	Jun 2011	Not Available	Not Available
SN3300 LVD/HVD Router (Crossroads)	Not Available	Jun 2011	Not Available	Not Available
SN3400 HVD/LVD Router (Crossroads)	Not Available	Jun 2011	Not Available	Not Available

### Oracle's Exadata System Hardware

Release	Last Ship Date	Premier Support Ends	Sustaining Support Offered	Sustaining Support Ends
HP Oracle Database Machine	Oct 2009	Three years from Delivery Date	Not Available	Not Available
Exadata Database Machine X2-2 (with X4170 and X4275 servers)	Oct 2010	Oct 2015	TBD	TBD

Support does not follow the Lifetime Support Policy.

Unless otherwise noted, each stage of support is provided through the last day of the month noted on the included charts.

For further information regarding specific releases, please refer to My Oracle Support.

## Oracle Premier Support for Operating Systems

Your investment in Oracle Solaris, OpenSolaris, Trusted Solaris 8, Oracle Linux, Oracle VM and Sun Ray Device Operating Software enables you to handle the most demanding IT applications with world record performance. Now protect your technology investment and keep your business operations running effectively and efficiently with Oracle Premier Support.

If you are running Oracle Solaris, OpenSolaris, Trusted Solaris 8, Oracle Linux, Oracle VM and Sun Ray Device or any combination of these products on your systems and you have opted not to purchase [complete system coverage](#), this is the service offering for you.

Oracle Premier Support provides a minimum eight-year support period and for selected releases, Oracle may extend the technical support period by offering an additional three years of Extended Support and/or indefinite Sustaining Support.

Receive award-winning support, access to new software innovation and proactive support tools for any or all of these leading software products for one great price. For two decades, Oracle has set new standards of performance covering its entire range of products. By choosing Oracle Premier Support, you can place your trust in a recognized leader in support to keep your systems running smoothly while you focus on meeting your business goals. You benefit from:

- Major product and technology releases for software
- Program updates, patches, fixes and security patches
- General maintenance releases, selected functionality releases and documentation updates
- Upgrade tools
- Certification with most new third-party products/versions and most new Oracle products
- Assistance with service requests 24 hours per day, 7 days a week
- Access to My Oracle Support
- 24x7 access to Oracle Unbreakable Linux Network
- Backport of fixes, using commercially reasonable efforts, for any Oracle Linux or Oracle VM program released from Oracle within the last six (6) months
- Right to use Oracle Management Pack for Linux
- Right to use Oracle Clusterware for Oracle Unbreakable Linux
- Non-technical customer service during normal business hours

## **Extended Support For Operating Systems**

For selected products, Oracle may extend the technical support period by offering Extended Support for a three year period. With Extended Support, you receive access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for software
- Program updates, patches, fixes and security patches
- General maintenance releases, selected functionality releases and documentation updates
- Upgrade tools
- Assistance with service requests 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours

Extended Support does not include:

- Certification with most new third-party products/versions or most new Oracle products

Extended Support is not available for the Oracle Linux and Oracle VM programs.

## **Sustaining Support For Operating Systems**

For selected products, Oracle may offer Sustaining Support for an indefinite period. Sustaining Support applies after Extended Support expires or should you not purchase Extended Support, immediately after Premier expires. With Sustaining Support, you receive continued access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for software
- Program updates, patches, fixes and security patches created during the Oracle Premier Support period
- General maintenance releases, selected functionality releases and documentation updates created during the Oracle Premier Support period
- Upgrade tools created during the Oracle Premier Support period
- Assistance with service requests, on a commercially reasonable basis, 24 hours per day, 7 days a week
- Access to My Oracle Support
- 24x7 access to Oracle Unbreakable Linux Network
- Right to use Oracle Management Pack for Linux
- Right to use Oracle Clusterware for Oracle Unbreakable Linux
- Non-technical customer service during normal business hours
- Sustaining Support does not include:
  - New program updates, patches, fixes, security patches, general maintenance releases, selected functionality releases, documentation updates or upgrade tools
  - Certification with most new third-party products/versions or most new Oracle products
  - 24 hour commitment and response guidelines for Severity 1 service requests
  - Previously released fixes or updates that Oracle no longer supports

For more details on program deliverables, please refer to the appropriate datasheets and support policy documents located at [www.oracle.com](http://www.oracle.com).

## Oracle's Solaris Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Solaris 8 / Solaris 8 Containers	Feb 2000	Mar 2009	Mar 2012	Indefinite
Trusted Solaris 8.x	Sep 2002	Mar 2012	Not Available	Indefinite
Solaris 9 / Solaris 9 Containers	Mar 2002	Oct 2011	Oct 2014	Indefinite
Solaris Legacy Containers	Dec 2010	Oct 2011	Oct 2014	Indefinite
Solaris 10*	Jan 2005	Jan 2015	Jan 2018	Indefinite

\*Trusted Solaris 8.x has been superseded by Solaris 10 11/06 with Trusted Extensions and subsequent releases of Solaris 10 with Trusted Extensions. For more details please see the Common Criteria Evaluated Oracle Products website located at <http://www.oracle.com/technetwork/topics/security/oracle-cc-evalsolaris-083233.html>

## Oracle's Linux Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Linux 3	Oct 2003	Oct 2011	Not Available	Indefinite
Linux 4	Feb 2005	Feb 2013	Not Available	Indefinite
Linux 5	Mar 2007	Mar 2015	Not Available	Indefinite

The components for Enterprise Linux Premier and Sustaining Support will follow the definitions within the Enterprise Linux and Oracle VM Support Policies. For further details, please refer to the Enterprise Linux and Oracle VM Support Policies.

## Oracle's VM Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
VM 2	Nov 2007	Nov 2015	Not Available	Indefinite

The components for Oracle VM Premier and Sustaining Support will follow the definitions within the Enterprise Linux and Oracle VM Support Policies. For further details, please refer to the Enterprise Linux and Oracle VM Support Policies.

Support does not follow the Lifetime Support Policy.

Unless otherwise noted, each stage of support is provided through the last day of the month noted on the included charts.

For further information regarding specific releases, please refer to My Oracle Support.

## Oracle Premier Support For Software

You've made an investment in Oracle solutions to make your business more efficient, cost-effective, risk-resistant and competitive. Now get the most value from that investment with Premier Support—Oracle's award-winning support program.

Oracle Premier Support offers single-point accountability and the rights to major product releases for the complete technology stack including Sun server and storage software, as well as database, middleware and applications software.

With Oracle Premier Support, you know up front and with certainty how long your Oracle products are supported. Oracle Premier Support provides a standard five year technical support period. For most products, Oracle extends the technical support period by offering an additional three years of Extended Support and indefinite Sustaining Support.

As an Oracle customer, you can expect the best with Premier Support, our next generation support program. You benefit from:

- Major product and technology releases for software
- Program updates, fixes, security alerts and critical patch updates
- General maintenance releases, selected functionality releases and documentation updates
- Upgrade tools
- Certification with most new third-party products/versions and most new Oracle products
- Assistance with service requests 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours

## Extended Support For Software

For selected products, Oracle may extend the technical support period by offering Extended Support for a three year period. With Extended Support, you receive access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for software
- Program updates, fixes, security alerts and critical patch updates
- General maintenance releases, selected functionality releases and documentation updates
- Upgrade tools
- Assistance with service request 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours
- Extended Support does not include:
  - Certification with most new third-party products/versions or most new Oracle products



## Sustaining Support For Software

For selected products, Oracle may offer Sustaining Support for an indefinite period. Sustaining Support applies after Extended Support expires or should you not purchase Extended Support, immediately after Premier expires. With Sustaining Support, you receive continued access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for software
- Program updates, fixes, security alerts and critical patch updates created during the Premier Support period
- General maintenance releases, selected functionality releases and documentation updates created during the Premier Support period
- Upgrade tools created during the Premier Support period
- Assistance with service request 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours
- Sustaining Support does not include:
  - New program updates, fixes, security alerts, critical patch updates, general maintenance releases, selected functionality releases and documentation updates or upgrade tools
  - Certification with most new third-party products/versions and most new Oracle products
  - 24 hour commitment and response guidelines for Severity 1 service requests
  - Previously released fixes or updates that Oracle no longer supports

For more details on program deliverables, please refer to the appropriate datasheets and support policy documents located at [www.oracle.com](http://www.oracle.com).

### Oracle Exadata Storage Server Software

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11.1.x	Sep 2008	Sep 2013	Not Available	Indefinite
11.2.x	Sep 2009	Sep 2014	Sep 2017	Indefinite

## Oracle's Sun Third Party Software Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorEdge Enterprise Backup Software (EBS) 7.1	May 2004 - May 2009	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.2	Jan 2005	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.2 Update 1	Aug 2005	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.3	Jan 2006	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.4	Jul 2007	Oct 2011	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) 7.5	Jan 2009	Jan 2012	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) DiskBackup Option	Not Available	Apr 2011	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) Networker Powersnap module capacity licenses	Jul 2005	Apr 2011	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) Powersnap module license for Sun 6000 series & Availability Suite 1TB capacity license	Not Available	Nov 2010	Not Available	Jun 2013
Sun StorEdge Enterprise Backup Software (EBS) Virtual Tape Library Option	May 2007	Apr 2011	Not Available	Jun 2013
IPStor 5.0 by FalconStor	Nov 2006	Oct 2008	Not Available	Feb 2011
IPStor 5.1 by FalconStor	Apr 2007	Dec 2009	Not Available	Feb 2011
IPStor 6.0 by FalconStor	Jun 2008	Feb 2011	Not Available	Not Available
IPStor 6.1 by FalconStor	Aug 2008	Feb 2011	Not Available	Not Available
SANtricity Storage Manager 9.1x	Jun 2007	Oct 2010	Not Available	Feb 2012
SANtricity Storage Manager 10.0	Jun 2008	May 2011	Not Available	Feb 2012
SANtricity Storage Manager 10.3	Nov 2008	Jan 2012	Not Available	Feb 2012
SANtricity Storage Manager 10.5	May 2009	Feb 2012	Not Available	Not Available
SANtricity Storage Manager 10.6	Oct 2009	Feb 2012	Not Available	Not Available
SuSE/Novell - Release 8, 9, 10 & 11	Not Available	Jan 2011	Not Available	Not Available
VMware	Not Available	Jan 2011	Not Available	Not Available
VTL 2.0	Not Available	Oct 2008	Not Available	Oct 2012

### Oracle's Sun Third Party Software Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
VTL Plus 1.0	Not Available	Dec 2009	Not Available	Dec 2013
VTL Value	Not Available	Feb 2010	Not Available	Dec 2013
VTL Prime	Not Available	Oct 2011	Not Available	Dec 2013
VTL Plus	Not Available	Oct 2011	Not Available	Dec 2013
Windows/MS	Not Available	Jan 2011	Not Available	Not Available
Vertias File System 4.0	Feb 2004	Dec 2007	Not Available	Dec 2011
Vertias File System 4.1	Apr 2005	Sep 2009	Not Available	Dec 2012
Vertias NetBackup 5.0	Apr 2004	Apr 2008	Not Available	Apr 2012
Vertias NetBackup 5.1	Jul 2004	Apr 2008	Not Available	Apr 2012
Vertias NetBackup 6.0	Oct 2005	Mar 2012	Not Available	Dec 2012
Vertias NetBackup 6.5	Sep 2007	Sep 2012	Not Available	Dec 2012
Vertias NetBackup Option Flexible Disk Option 6.5	Sep 2007	Mar 2011	Not Available	Dec 2012
Vertias NetBackup Option NAS Snapvault 6.5	Sep 2007	Mar 2011	Not Available	Dec 2012
Vertias NetBackup Option Openstorage Disk Option 6.5	Sep 2007	Mar 2011	Not Available	Dec 2012
Veritas NetBackup Option Virtual Tape 6.5	Sep 2007	Mar 2011	Not Available	Dec 2012
Vertias NetBackup 7.0	Mar 2010	Dec 2012	Not Available	Not Available
Veritas Storage Foundation (VSF) 4.0	Not Available	Sep 2007	Not Available	Dec 2012
Veritas Storage Foundation (VSF) 4.1 (Base)	Apr 2005	Sep 2009	Not Available	Dec 2012

## Oracle's Sun Third Party Software Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Veritas Storage Foundation (VSF) 4.1 (x64 S10 Ph 2)	Jan 2006	Feb 2012	Not Available	Dec 2012
Veritas Storage Foundation (VSF) 4.1 (x64 S10 Opteron Ph 1)	Jan 2006	Feb 2010	Not Available	Dec 2012
VERITAS Storage Foundation (VSF) 5.0	Jul 2006	Jun 2012	Not Available	Dec 2012
VERITAS Storage Foundation (VSF) 5.0 for x64	Jul 2006	Jun 2012	Not Available	Dec 2012
VERITAS Storage Foundation (VSF) 5.0 MP3	Oct 2008	Jun 2012	Not Available	Dec 2012
VERITAS Storage Foundation (VSF) 5.1	Dec 2009	Dec 2012	Not Available	Not Available
VERITAS Volume Manager (VxVM) 3.5	Not Available	Mar 2007	Not Available	Mar 2011
VERITAS Volume Manager (VxVM) 4.0	Feb - Apr 2004	Dec 2007	Not Available	Dec 2011
VERITAS Volume Manager (VxVM) 4.1	Apr 2005	Sep 2009	Not Available	Dec 2012
VERITAS Volume Manager (VxVM) 4.1 Cluster Functionality License	Not Available	Nov 2009	Not Available	Dec 2012

## Oracle's Sun Communication & Collaboration Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
iPlanet Calendar Server 5.1.1.	Aug 2002	Mar 2007	Not Available	Indefinite
iPlanet Enterprise Connectors 6.5 CICS/PeopleSoft/SAP/Tux/R/3	Sep 2002	Apr 2009	Not Available	Indefinite
iPlanet Messaging Server 5.0	Nov 2000	Apr 2003	Not Available	Indefinite
iPlanet Messaging Server 5.1	May 2001	Mar 2004	Not Available	Indefinite
iPlanet Messaging Server 5.2	Feb - Oct 2002	May 2007	Not Available	Indefinite
Sun GlassFish Enterprise Platform	Nov 2008	Oct 2010	Not Available	Indefinite
Sun Java Enterprise System (Release 1)	Dec 2003	Oct 2008	Not Available	Indefinite
Sun Java Enterprise System (Release 2)	May - Jun 2004	Oct 2008	Not Available	Indefinite
Sun Java Enterprise System (Release 3)	Feb - Aug 2005	Feb 2009	Not Available	Indefinite
Sun Java Enterprise System (Release 4)	Oct 2005 - Feb 2006	Jun 2010	Not Available	Indefinite
Sun Java Enterprise System (Release 4) with JCAPS promotion	Mar 2006	Jun 2010	Not Available	Indefinite

## Oracle's Sun Communication & Collaboration Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Java Enterprise System Release 5	Mar - Aug 2007	Jul 2011	Not Available	Indefinite
Sun Java System Access Manager 6.3	Feb 2005	Aug 2009	Not Available	Indefinite
Sun Java System Calendar Server 6.0	Jan 2004	Oct 2008	Not Available	Indefinite
Sun Java System Calendar Server 6.1	Jun 2004	Oct 2008	Not Available	Indefinite
Sun Java System Calendar Server 6.2	Mar 2005	Jun 2010	Not Available	Indefinite
Sun Java System Calendar Server 6.3	Apr 2007	Apr 2012	Not Available	Indefinite
Sun Java System Content Delivery Server 4.0	Aug 2004	Jul 2009	Not Available	Indefinite
Sun Java System Content Delivery Server 5.0	Nov 2005	Jan 2010	Not Available	Indefinite
Sun Java System Directory Editor	Jan 2005	Dec 2007	Not Available	Indefinite
Sun Java System Directory Editor 1.0	Mar 2005	Dec 2007	Not Available	Indefinite
Sun Java System Directory Server Enterprise Edition	Jul 2004	Mar 2007	Not Available	Indefinite
Sun Java System Identity Manager Service Provider Edition 1.0	Oct 2005	Feb 2008	Not Available	Indefinite
Sun Java System Identity Manager Service Provider Edition 1.1	Jan 2006	May 2008	Not Available	Indefinite
Sun Java System Identity Synchronization for Windows 1.1	Sep 2004	May 2006	Not Available	Indefinite
Sun Java System Registry Server 3.0	Oct 2005	Jun 2010	Not Available	Indefinite
Sun Java System RFID Software 1.0	Jul 2004	Mar 2007	Not Available	Indefinite
Sun Java System RFID Software 2.0 (Asian Version)	Jun 2005	May 2008	Not Available	Indefinite
Sun Java System RFID Software 2.0 (English only)	Apr 2005	Aug 2006	Not Available	Indefinite
Sun Java System RFID 3.0	Feb 2006	May 2008	Not Available	Indefinite
Sun Java System RFID Software Reader Adapters	Nov 2004	May 2008	Not Available	Indefinite
Sun Java System SAMLv2 Plugin for Federation Services	Feb 2006	May 2010	Not Available	Indefinite
Sun Java Web Infrastructure Suite	Not Available	Jan 2010	Not Available	Indefinite
Sun ONE Active Server Pages (ASP) 4.0	Apr 2003	Aug 2008	Not Available	Indefinite
Sun ONE Active Server Pages (ASP) 4.0.1	Nov 2003	Aug 2008	Not Available	Indefinite
Sun ONE Active Server Pages (ASP) 4.0.2	Feb 2005	Aug 2008	Not Available	Indefinite
Sun ONE Connector Builder 2.0	Oct 2002	Apr 2009	Not Available	Indefinite
Sun ONE Content Delivery Server 3.6.1	Jan - Mar 2004	Aug 2006	Not Available	Indefinite
Sun ONE Directory Proxy Server 5.2	Aug 2003 - Oct 2005	May 2006	Not Available	Indefinite

## Oracle's Sun Communication & Collaboration Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun ONE Identity Synchronization for Windows 1.0	Nov 2003 - Apr 2004	May 2006	Not Available	Indefinite
Sun ONE Instant Messaging 6.1	Dec 2003	Jun 2008	Not Available	Indefinite
Sun ONE Integration Server B2B Edition 3.6.3	Feb 2004	Aug 2010	Not Available	Indefinite
Sun ONE Integration Server Secure Trading Agent 1.0	Apr 2003	Apr 2009	Not Available	Indefinite
Sun ONE Messaging Server 6.0	Dec 2003	Oct 2008	Not Available	Indefinite
Sun Java System Messaging Server 6.1	Jun 2004	Oct 2008	Not Available	Indefinite
Sun Java System Messaging Server 6.2	Mar 2005	Jun 2010	Not Available	Indefinite
Sun Java System Messaging Server 6.3	Mar 2007	Mar 2012	Not Available	Indefinite
Sun Java System Messaging Server 7.0	Jul 2008	Jul 2013	Not Available	Indefinite
Sun Java System Instant Messaging 7.0	Mar 2005	Jun 2010	Not Available	Indefinite
Sun Java System Instant Messaging 7.1	Oct 2005	Jun 2010	Not Available	Indefinite
Sun Java System Instant Messaging 7.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun Java System Instant Messaging 7.3	Jul 2008	Jul 2013	Not Available	Indefinite
Sun Java System Instant Messaging 8.0	Dec 2008	Dec 2013	Not Available	Indefinite
Sun ONE XML Adapters (Oracle, Siebel, SAP, MQSeries)	Feb 2002	Apr 2009	Not Available	Indefinite
Sun SeeBeyond eTL Integrator 5.1.1	Not Available	Nov 2008	Not Available	Indefinite
Sun SeeBeyond eWay Intelligent Adapters 5.0.5	Not Available	Nov 2008	Not Available	Indefinite
Vaa 2.x	Not Available	Jan 2011	Not Available	Indefinite
Vaa 3.x	Not Available	Jan 2011	Not Available	Indefinite

## Oracle's Sun Storage Management Application Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
BakBone NetVault Software 7.4.x	Feb 2007	Jan 2012	Not Available	Jan 2014
BakBone NetVault Software 8.0	Jan 2008	Jan 2012	Not Available	Jan 2014
C2MS Solutions Powered by AXS-One	Aug 2007	Oct 2009	Not Available	Nov 2013
Horizon Monitoring Software for L700 Tape Library	Not Available	Dec 2009	Not Available	Dec 2012
Infinite Archive System (IAS)	Sep 2008	Dec 2011	Not Available	Dec 2014
Infinite Mailbox Solution for Lotus 2.5	Oct 2003	Dec 2009	Not Available	Dec 2011

### Oracle's Sun Storage Management Application Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Java StorageTek Compliance Suite	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Consolidation Suite	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Content Suite	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Continuity Suite	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Software 2005Q4 1.1	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorageTek Software Subscriptions	Not Available	Nov 2009	Not Available	Indefinite
Sun Java StorEdge Software and Suites 2005Q2 1.0	Not Available	Jun 2008	Not Available	Indefinite
Sun StorageEdge Enterprise Storage Manager (ESM) Advanced Applications 3.0	Dec 2004	Apr 2012	Not Available	Apr 2015
Sun StorageEdge Enterprise Storage Manager (ESM) Advanced Applications 3.0.1	Dec 2004	Apr 2012	Not Available	Apr 2015
Sun StorageTek ACSLS 6	Apr 2001	Aug 2003	Not Available	Indefinite
Sun StorageTek ACSLS 6.1 J	Jun 2002	Dec 2004	Not Available	Indefinite
Sun StorageTek ACSLS 7.0	Sep 2003	Oct 2005	Not Available	Indefinite
Sun StorageTek ACSLS 7.1	May 2004	Nov 2008	Not Available	Indefinite
Sun StorageTek ACSLS 7.1.1	Jun 2006	Nov 2008	Not Available	Indefinite
Sun StorageTek ACSLS 7.2	Dec 2007	Dec 2009	Not Available	Indefinite
Sun StorageTek ACSLS 7.3	Apr 2008	Oct 2011	Not Available	Indefinite
Sun StorageTek ACSLS High Availability 2.0	Dec 2007	Dec 2009	Not Available	Indefinite
Sun StorageTek ACSLS HA 2.0 (for ACSLS 7.2)	Jun 2007	Dec 2009	Not Available	Indefinite
Sun StorageTek ACSLS HA 3.0 (for ACSLS 7.3)	Jun 2008	Oct 2011	Not Available	Indefinite
Sun StorageTek ACSLS HA 8.0	Oct 2009	Oct 2012	Not Available	Indefinite
Sun StorageTek Availability Suite (AVS) 3.0	Not Available	Jun 2010	Not Available	Indefinite
Sun StorageTek Availability Suite (AVS) 3.2	Dec 2003	Sep 2011	Not Available	Indefinite



## Oracle's Sun Storage Management Application Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorageTek Availability Suite (AVS) 4.0*	Jun 2006	Sep 2015	Jan 2018	Indefinite
Sun StorageTek Backup Manager 1.0	Sep 2007	Mar 2011	Not Available	Indefinite
Sun StorageTek Business Analytics 5.0 SP1	May 2006	Sep 2009	Not Available	Indefinite
Sun StorageTek Business Analytics 5.1	Dec 2006	Sep 2009	Not Available	Indefinite
Sun StorageTek Enterprise Storage Manager Advanced Applications 4.0	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorageTek Enterprise Storage Manager Base Applications 3.0	Jun 2005	Apr 2012	Not Available	Apr 2015
Sun StorageTek Enterprise Storage Manager Base Applications 4.0	Sep 2005	Apr 2012	Not Available	Apr 2015
Sun StorageTek Enterprise Storage Manager Operations Manager 4.1	Feb 2006	Apr 2010	Not Available	Apr 2014
Sun StorageTek ESM Base Applications 4.0	Sep 2005	Apr 2010	Not Available	Apr 2013
Sun StorageTek Gresham Enterprise Distribute EDT software	Oct 2006	Oct 2011	Not Available	Sep 2014
Sun StorageTek Mainframe Software Concurrent Disaster Recovery 6.1	Feb 2005	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software Expert Performance Reporter 5.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software Extended High Performance Data Mover 6.1	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software Host Component Software for IBM MVS 6.1	Feb 2005	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software Library Station for Fujitsu MSP 6.0	Jul 2004	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software Library Station for Fujitsu MSP 6.1	Jul 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software MVS/CSC 6.1	Feb 2005	Feb 2010	Not Available	Indefinite

## Oracle's Sun Storage Management Application Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorageTek Mainframe Software Vault Utility Software 1.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software Virtual Tape Control Software 6.1	Feb 2005	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software VSM GUI Software 1.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Mainframe Software, Libstation, 6.1	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Operations Manager Software 5.1	Oct 2006	Apr 2010	Not Available	Apr 2014
Sun StorageTek Operations Manager Software 6.0	Apr 2008	Apr 2010	Not Available	Apr 2014
Sun StorageTek Transparent Data Migration Facility (TDMF)	Not Available	Oct 2009	Not Available	Oct 2013
Sun StorageTek Transparent Data Migration Facility (TDMF) Full	Not Available	Sep 2010	Not Available	Sep 2014
Sun StorEdge Application Module for Exchange	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Application Module for Microsoft SQL-Server	Nov 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Application Module for Oracle	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Application Module for Sybase	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Asset Management & Accounting	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Component Manager 1.0	Not Available	Jul 2010	Not Available	Indefinite
Sun StorEdge Component Manager 2.1	Not Available	Jul 2010	Not Available	Indefinite
Sun StorEdge Component Manager 2.2	Not Available	Jul 2010	Not Available	Indefinite
Sun StorEdge Enterprise Storage Manager 2.0	Not Available	Jun 2007	Not Available	Indefinite
Sun StorEdge Enterprise Storage Manager 2.1	Apr 2004	Jun 2007	Not Available	Indefinite
Sun StorEdge Global Reporter	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Management Console 1.0	Not Available	Jul 2010	Not Available	Indefinite
Sun StorEdge Operations Manager	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Operations Module for NetApp	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Protection Manager for Veritas NetBackup	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Provisioning Manager	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge Resource Management Suite 6.0	Not Available	Jun 2007	Not Available	Indefinite
Sun StorEdge Resource Manager	Sep 2005	Apr 2010	Not Available	Apr 2014
Sun StorEdge SAM-FS/QFS 4.0	Not Available	Aug 2007	Not Available	Indefinite
Sun StorEdge SAM-FS/QFS 4.1	Jun 2004	Nov 2008	Not Available	Indefinite
Sun StorEdge SAM-FS/QFS 4.2	Sep 2004	Nov 2008	Not Available	Indefinite

## Oracle's Sun Storage Management Application Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorEdge SAM-FS/QFS 4.3	Jan 2005	Oct 2009	Not Available	Indefinite
Sun StorEdge SAM-FS/QFS 4.4	Sep 2005	Oct 2009	Not Available	Indefinite
Sun StorEdge SAM-FS/QFS 4.5	Apr 2006	Oct 2009	Not Available	Indefinite
Sun StorEdge SAM-FS/QFS 4.6	Apr 2007	Dec 2011	Not Available	Indefinite
Sun StorEdge SAM-FS/QFS 5.0	Apr 2009	Not Available	Not Available	Indefinite
Sun StorEdge SAM-FS/QFS 5.1	Apr 2010	Apr 2015	Apr 2018	Indefinite
Sun StorEdge Traffic Manager 2.1 Win2K/WinNT	Not Available	Jan 2011	Not Available	Indefinite
Sun StorEdge Traffic Manager 2.1.1 Win2K/WinNT	Not Available	Jan 2011	Not Available	Indefinite
Sun StorEdge Traffic Manager 3.0	Not Available	Jan 2011	Not Available	Indefinite
Sun StorEdge Traffic Manager 3.1	Feb 2004	Jun 2009	Not Available	Indefinite
Sun StorEdge Traffic Manager 4.5	Jul 2004	Jan 2011	Not Available	Indefinite
Sun StorEdge Traffic Manager 4.6	Not Available	Jan 2011	Not Available	Indefinite

\*AVS 4.0 will follow the Solaris 10 Lifetime Support Extended Support end date.

## Oracle's Sun System and Network Management Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle VM Server for SPARC 2.0	Sep 2010	Sep 2015	Sep 2018	Indefinite
N1 Grid Infrastructure Provisioning System 5.0	May 2005	Aug 2008	Not Available	Indefinite
N1 Grid Provisioning Server 3.1, Blades Edition	Mar 2004	Jun 2008	Not Available	Indefinite
N1 Grid Service Provisioning System 5.0	Dec 2004	Aug 2008	Not Available	Indefinite
N1 Service Provisioning System 4.1	Feb 2004	Jun 2006	Not Available	Indefinite
N1 Service Provisioning System 5.0	May 2005	Nov 2007	Not Available	Indefinite
N1 Service Provisioning System 5.1	Sep 2005	Feb 2009	Not Available	Indefinite
N1 Service Provisioning System 5.2	Apr 2006 - May 2006	Apr 2011	Not Available	Indefinite
N1 Service Provisioning System 6.0	Aug 2007 - Apr 2009	Apr 2011	Not Available	Indefinite
N1 System Manager 1.1	Sep 2005	Jun 2009	Not Available	Indefinite
N1 System Manager 1.2	Nov 2005	Feb 2010	Not Available	Indefinite
N1 System Manager 1.3	Apr 2006	Jun 2010	Not Available	Indefinite
N1 System Manager 1.3.1	Aug 2006	Oct 2010	Not Available	Indefinite
N1 System Manager 1.3.3	Apr 2007	Aug 2010	Not Available	Indefinite
Solaris Resource Manager 1.3	Dec 2002	Jun 2010	Not Available	Indefinite
Sun Cluster 3.0.x	Nov 2000	Jul 2010	Not Available	Indefinite
Sun Cluster 3.1.x	Oct 2003	Oct 2011	Not Available	Indefinite
Sun Cluster 3.2.x – Solaris 9 and 10	Feb 2009	Sep 2012	Oct 2014	Indefinite
Sun Cluster 3.3.x – Solaris 10*	Sep 2010	Sep 2015	Jan 2018	Indefinite

## Oracle's Sun System and Network Management Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Management Center 3.0	Dec 2000 - Jan 2001	Jun 2009	Not Available	Indefinite
Sun Management Center 3.5	Aug 2003	Jun 2009	Not Available	Indefinite
Sun Management Center 3.5 Update 1	May 2004	Jun 2009	Not Available	Indefinite
Sun Management Center 3.5 Update 1a	Feb 2005	Nov 2009	Not Available	Indefinite
Sun Management Center 3.5 Update 1b	Feb 2005	Nov 2009	Not Available	Indefinite
Sun Management Center 3.6	Nov 2005	Aug 2010	Not Available	Indefinite
Sun Management Center 3.6.1	May 2006	Aug 2010	Not Available	Indefinite
Sun Management Center 4.0	Nov 2007	Dec 2011	Not Available	Indefinite
Sun Management Center Change Manager 1.0	Oct 2002	Aug 2008	Not Available	Indefinite
Sun Management Center Change Manager 1.0.1	Jun 2003	Aug 2008	Not Available	Indefinite
Sun Management Center Developer Environment 3.0	Dec 2000	Jun 2009	Not Available	Indefinite
Sun N1 Grid Engine 6.0	Jun 2004	Nov 2010	Not Available	Indefinite
Sun N1 Grid Engine 6.0 Update 4	May 2005	Nov 2010	Not Available	Indefinite
Sun N1 Grid Engine 6.1	May 2007	Feb 2012	Not Available	Indefinite
Sun N1 Grid Engine 6.2	Aug 2008	Aug 2010	Not Available	Indefinite
Sun Streaming Software 1.6	Jul 2007	May 2011	Not Available	Indefinite
Sun Streaming Software 1.8	Nov 2007	Jan 2012	Not Available	Indefinite
Sun xVM Ops Center 1.0	Feb 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 1.0.1	Apr 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 1.0.2	Apr 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 1.1	May 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 1.1.1	Jul 2008	Jun 2010	Not Available	Indefinite
Sun xVM Ops Center 2.0	Jan 2009	Apr 2011	Not Available	Indefinite
Java Dynamic Management Kit (JDMK) 4.2	Dec 2000	Not Available	Not Available	Indefinite
Java Dynamic Management Kit (JDMK) 5.0	Jul 2002	Not Available	Not Available	Indefinite
LDoms 1.0.x	Apr 2007 - May 2008	Jul 2009	Not Available	Indefinite
LDoms 1.1	Dec 2008	Jan 2010	Not Available	Indefinite
LDoms 1.2	Jul 2009	Jul 2014	Not Available	Indefinite
LDoms 1.3	Jan 2010	Jul 2015	Not Available	Indefinite
Netra High Availability Foundation Services 2.1	Nov 2002	May 2012	Not Available	Indefinite

## Oracle's Sun System and Network Management Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Netra High Availability Foundation Services 2.1	Jun 2003 - Aug 2005	May 2012	Not Available	Indefinite
Netra High Availability Suite 2.0	Feb 2002	May 2012	Not Available	Indefinite
Netra High Availability Suite 3.0	Apr 2006	May 2012	Not Available	Indefinite
Infinite Mailbox Solution for Lotus	Oct 2003	Dec 2009	Not Available	Indefinite
Infinite Mailbox Solution for Lotus 2.5	Oct 2003	Dec 2009	Not Available	Indefinite
StorEdge Multi-Platform Client SW 2.2.4 (OFS 4.2 with Sanergy)	Not Available	Nov 2008	Not Available	Indefinite
Solaris PC NetLink 2.0	Sep 2005	Sep 2007	Not Available	Indefinite
Solaris Server Internet Extension 1.0	Jul 2008	Jul 2010	Not Available	Indefinite
Sun Connection 1.1 Solaris Update Knowledge Channel	Jun 2008	Jun 2011	Not Available	Indefinite
Sun Connection 1.1.1	Oct 2009	Oct 2012	Not Available	Indefinite
Sun Control Station 2.0	Mar 2006	Mar 2009	Not Available	Indefinite
Sun Control Station 2.2	Mar 2006	Mar 2009	Not Available	Indefinite
Sun Control Station 2.2.1	Aug 2007	Aug 2010	Not Available	Indefinite
Sun Mainframe Batch Manager (MBM) 10.0	Jun 2006	Not Available	Not Available	Indefinite
Sun Mainframe Batch Manager (MBM) 10.1	Jun 2006	Not Available	Not Available	Indefinite
Sun Mainframe Transaction Processing (MTP) 8.0	Jun 2006	Not Available	Not Available	Indefinite
Sun Mainframe Transaction Processing (MTP) 8.1	Jun 2006	Not Available	Not Available	Indefinite
Sun Shared Visualization 1.0	Oct 2008	Oct 2011	Not Available	Indefinite
Sun Shared Visualization 1.1 Media	Jun 2009	Jun 2012	Not Available	Indefinite
Sun Shared Visualization 1.1.1	Oct 2009	Oct 2012	Not Available	Indefinite
Sun Streaming Software 1.4.1	Jan 2008	Jan 2011	Not Available	Indefinite
Sun Streaming Software 2.0	Feb 2010	Feb 2013	Not Available	Indefinite
Update connection enterprise (UCE 1.1.1)	Oct 2007	Oct 2008	Not Available	Indefinite
Sun Trunking 1.0	Not Available	Jan 2002	Not Available	Indefinite
Sun Trunking 1.0.1	Jun 1998	Jan 2003	Not Available	Indefinite
Sun Trunking 1.2	Jun 1999	Nov 2003	Not Available	Indefinite
Sun Trunking 1.2.1	May 2000	Apr 2007	Not Available	Indefinite
Sun Trunking 1.3	Jul 2003	Oct 2014	Not Available	Indefinite

\*Sun Cluster 3.3.x and above extended support dates will follow the Solaris 10 and above Lifetime Support Extended Support end dates as noted in the above table.

## Oracle's Sun Ray Software

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Ray Software 2.x	Feb 2003	Mar 2007	Not Available	Indefinite
Sun Ray Software 3.x	Nov 2004	Nov 2007	Not Available	Indefinite
Sun Ray Software 4.x	May 2006	May 2011	Not Available	Indefinite
Sun Ray Software 5.x	Nov 2009	Nov 2014	Not Available	Indefinite

## Oracle's Secure Global Desktop

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Secure Global Desktop (SGD) 4.2	Sep 2005	Nov 2008	Not Available	Indefinite
Sun Secure Global Desktop (SGD) 4.3	Dec 2006	Apr 2009	Not Available	Indefinite
Sun Secure Global Desktop (SGD) 4.31	May 2007	Apr 2009	Not Available	Indefinite
Sun Secure Global Desktop (SGD) 4.40	Nov 2007	Mar 2010	Not Available	Indefinite
Sun Secure Global Desktop (SGD) 4.41	Aug 2008	Nov 2010	Not Available	Indefinite
Sun Secure Global Desktop (SGD) 4.5	May 2009	Sep 2011	Not Available	Indefinite
Oracle Secure Global Desktop (SGD) 4.6	Sep 2010	Sep 2015	Not Available	Indefinite

## Oracle's Virtual Desktop Infrastructure (VDI)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun Virtual Desktop Infrastructure (VDI) 2.0	Mar 2008	Mar 2010	Not Available	Indefinite
Sun /Oracle Virtual Desktop Infrastructure (VDI) 3.x	Mar 2009	Mar 2014	Not Available	Indefinite

## Oracle's Solstice Releases

Release	GA Date	Premier Support End	Extended Support End	Sustaining Support End
Solstice CMIP 8.2.1 for Sparc and Intel	Dec 1996	Jan 2012	Not Available	Indefinite
Solstice CMIP 8.2.1 for Windows NT	Feb 1998	Dec 2010	Not Available	Indefinite
Solstice CMIP 8.2.1 for SDE & Runtime to HP-US	Feb 1997	Dec 2010	Not Available	Indefinite
Solstice CMIP 9.0	Jun 2001	Oct 2012	Not Available	Indefinite
Solstice DiskSuite 4.2.1	Mar 2000	Feb 2009	Not Available	Indefinite
Solstice Domain Manager 2.3	Jan 2009	Jan 2011	Not Available	Indefinite
Solstice Enterprise Manager 4.0	Jan 2001	Nov 2010	Not Available	Indefinite
Solstice Enterprise Manager 4.1	Oct 2001	Nov 2010	Not Available	Indefinite
Solstice Enterprise Manager 5.0	May 2003	Jun 2012	Not Available	Indefinite
Solstice Enterprise Manager 5.1	Not Available	Not Available	Not Available	Indefinite
Solstice Enterprise Manager 5.1 High Availability Module	May 2005	Jul 2011	Not Available	Indefinite
Solstice Enterprise Manager 6.0	May 2007	Jun 2012	Not Available	Indefinite
Solstice Frame Relay 2.0.1	Dec 1996	Oct 2011	Not Available	Indefinite
Solstice FTAM 8.0.3	Jun 1997	Jan 2012	Not Available	Indefinite
Solstice FTAM 9.0	Jun 2001	Oct 2012	Not Available	Indefinite
Solstice GDMO Builder 1.0	Mar 1997	Oct 2011	Not Available	Indefinite
Solstice OSI 8.0.1	May 1994	Dec 2010	Not Available	Indefinite
Solstice OSI 8.1.1	Aug 1997	Jan 2012	Not Available	Indefinite
Solstice OSI 9.0	Apr 2001	Oct 2012	Not Available	Indefinite
Solstice TMN Agent Tester 1.1	Feb 1998	Oct 2011	Not Available	Indefinite
Solstice TMN Agent Toolkit 2.0	Jun 1997	Oct 2011	Not Available	Indefinite
Solstice TMN/SNMP Q-Adapter 1.0	Sep 1996	Oct 2011	Not Available	Indefinite
Solstice TMNscript 1.1 Script Runtime	Feb 1998	Oct 2011	Not Available	Indefinite
Solstice X.25 9.1 Upgrade for Desktop Sparc	Mar 1997	Oct 2011	Not Available	Indefinite
Solstice X.25 9.2	Oct 1999	Oct 2012	Not Available	Indefinite



## Oracle's Mainframe Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorageTek Nearline Control Solution (NCS) ( HSC + SMC + CSC + LibraryStation + HTTP ) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM MVS 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Storage Management Component (SMC) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Client System Component ( MVS/CSC) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek LibraryStation for IBM MVS 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Virtual Tape Control Software (VTCS) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Nearline Control Solution (NCS) ( HSC + SMC + CSC + LibraryStation + HTTP ) 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM MVS 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Storage Management Component (SMC) 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Client System Component ( MVS/CSC) 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek LibraryStation for IBM MVS 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Virtual Tape Control Software (VTCS) 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Nearline Control Solution (NCS) ( HSC + SMC + CSC + LibraryStation + HTTP ) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM MVS 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Storage Management Component (SMC) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Client System Component ( MVS/CSC) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek LibraryStation for IBM MVS 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek HTTP Server for Mainframe Systems 5.0	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Virtual Tape Control Software (VTCS) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Enterprise Library Software (ELS) ( HSC + SMC + VTCS + CDRT ) 7.0	Apr 2009	Apr 2014	Not Available	Indefinite
Sun StorageTek Client System Component ( MVS/CSC) 7.0	Apr 2009	Apr 2014	Not Available	Indefinite
Sun StorageTek LibraryStation for IBM MVS 7.0	Apr 2009	Apr 2014	Not Available	Indefinite
Oracle StorageTek Enterprise Library Software (ELS) ( HSC + SMC + VTCS + CDRT ) 7.1	Oct 2010	Oct 2015	Not Available	Indefinite
Oracle StorageTek Client System Component ( MVS/CSC) 7.1	Oct 2010	Oct 2015	Not Available	Indefinite
Oracle StorageTek LibraryStation for IBM MVS 7.1	Oct 2010	Oct 2015	Not Available	Indefinite

### Oracle's Mainframe Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Sun StorageTek Expert Library Manager (ExLM) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Expert Library Manager (ExLM) 6.2	Mar 2007	Mar 2012	Not Available	Indefinite
Sun StorageTek Library Content Manager ( LCM ) 7.0	Jan 2010	Jan 2015	Not Available	Indefinite
Oracle StorageTek Library Content Manager ( LCM ) 7.1	Oct 2010	Oct 2015	Not Available	Indefinite
Sun StorageTek Concurrent Disaster Recovery Test ( CDRT ) 6.0	Feb 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Concurrent Disaster Recovery Test ( CDRT ) 6.1	May 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Expert Performance Reporter ( ExPR ) 5.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Vault Utility Software 1.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Vault Utility Software 2.0	Not Available	Mar 2012	Not Available	Indefinite
Sun StorageTek Virtual Storage Manager (VSM) GUI Software 1.0	Not Available	Feb 2010	Not Available	Indefinite
Sun StorageTek Extended High Performance Data Mover (ExHPDM) 3.1	Jul 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Shared Virtual Array Administrator (SVAA) Software 3.1	Oct 2000	Feb 2009	Not Available	Indefinite
Sun StorageTek Shared Virtual Array (SVA) Console Software 3.1	Oct 2000	Feb 2009	Not Available	Indefinite
Sun StorageTek Shared Virtual Array (SVA) SVAPath Software 3.3	Oct 2000	Feb 2009	Not Available	Indefinite
Sun StorageTek Shared Virtual Array (SVA SnapVantage for V2X/V2X2)	Not Available	Oct 2010	Not Available	Indefinite
Sun StorageTek Extended High Performance Data Mover (ExHPDM) 6.1	Jul 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Extended High Performance Data Mover (ExHPDM) 6.2	Feb 2007	Mar 2012	Not Available	Indefinite
Oracle StorageTek Extended High Performance Data Mover (ExHPDM) 7.0	Nov 2010	Nov 2015	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM VM 6.0	Nov 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM VM 6.1	Jan 2006	Feb 2010	Not Available	Indefinite
Sun StorageTek Host Software Component (HSC) for IBM VM 6.2	May 2008	May 2013	Not Available	Indefinite
Sun StorageTek Host Software Component HSC/VTCS MSP 6.0	Aug 2004	Dec 2008	Not Available	Indefinite
Sun StorageTek Host Software Component HSC/VTCS/SMC MSP 6.1	Jul 2006	Jan 2012	Not Available	Indefinite

## Oracle's MySQL Releases

Release	GA Date	Premier Support End	Extended Support End	Sustaining Support End
MySQL Database 5.0	Oct 2005	Dec 2011	Not Available	Indefinite
MySQL Database 5.1	Dec 2008	Dec 2013	Not Available	Indefinite
MySQL Database 5.5	Dec 2010	Dec 2015	Dec 2018	Indefinite
MySQL Cluster 6	Aug 2007	Mar 2013	Not Available	Indefinite
MySQL Cluster 7	Apr 2009	Apr 2014	Not Available	Indefinite

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